

# Appointments

**Orange County** residents call 407-836-7429 Monday through Friday between 8:00 am and 4:30 pm to schedule an appointment.



Orange County Human Services Department  
Youth & Family Division  
2100 East Michigan Street  
Orlando, Florida 32806  
Ph: 407-836-7429 • Fax: 407-836-9366  
Website: [www.orangecountyfl.net/cms/dept/hfs/yfs](http://www.orangecountyfl.net/cms/dept/hfs/yfs)



Orange County Youth & Family Services Division

# LINEAP

**Low Income  
Home Energy  
Assistance  
Program  
for  
Orange  
County  
Residents**



# LIHEAP

**The Low Income Home Energy Assistance Program (LIHEAP)** provides financial assistance to low-income households in meeting the costs of home heating and cooling. This assistance is provided to Orange County residents.

**Elderly Home Energy Assistance Program (EHEAP)**  
Orange County residents who are 60 years of age or older may apply for assistance with utility bills by calling **Seniors First** 407-292-0177.

## Eligible Applicants:

To be eligible, the household income may not exceed 150% of the national poverty level. Proof of household income is required.

## Types of Assistance

There are three categories of LIHEAP assistance:

### 1 Home Energy Assistance ...

...helps eligible households in meeting the cost of home energy. An emergency or crisis is not eligible for this category of assistance.

### 2 Crisis Assistance ...

...helps eligible households in immediate danger of losing access to needed home energy. This assistance may allow for up to two benefit payments during the program year. Once during the heating season (October–March) and/or the cooling season (April–September).

### 3 Weather Related Assistance ...

...is utilized upon declaration or order by the Department of Community Affairs, Governor or President that a crisis or emergency exists due to weather related conditions.

