

# DisasterAssistance.gov

ACCESS TO DISASTER HELP AND RESOURCES

## DISASTER SURVIVOR APPLICATION CHECKLIST

### To apply online at DisasterAssistance.gov:

- Go to [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) on your desktop, mobile, or tablet device.
- Click **Find Assistance** and answer questions to get a list of assistance you may be able to apply for.
- Click **Apply Online** to complete an application.
- Come back after you apply and click **Check Status** to check the status of your application.

### To apply by phone for FEMA assistance only:

- 1-800-621-FEMA (1-800-621-3362)
- TTY 1-800-462-7585
- 711 or VRS 1-800-621-3362



### INFORMATION CHECKLIST

Before you start your application, please have the information below and a pen and paper ready.

- Social Security Number**  
*You, another adult member or minor in your household must have a Social Security number. You or they must also be a U.S. citizen, non-citizen national, or qualified alien.*

If you don't have a Social Security number, follow the steps below to get instructions on what to do and what documents you will need.

1. Go to [faq.ssa.gov](http://faq.ssa.gov).
2. Click on *How do I apply for a new or replacement Social Security number card* in the *Most Popular FAQs* section.

Once you have your number, you can go to [DisasterAssistance.gov](http://DisasterAssistance.gov) or call FEMA at one of the phone numbers above to apply.

- Insurance Information**  
Describe the type(s) of insurance coverage you have. This could include coverage under policies like homeowners, flood, automobile, or mobile home.

- Damage Information**  
Describe the damage caused by the disaster. Include the type of disaster (like flood, hurricane, or earthquake) and the type of dwelling or vehicle (like a condo, house, or mobile home, or a car or truck).

- Financial Information**  
Provide your total annual household income, before taxes, at the time of the disaster.

- Contact Information**  
Provide the address and phone number of the property where the damage occurred, and the address and phone number of where we can reach you now.

- Direct Deposit Information (optional)**  
If approved, we can deposit the funds directly into your bank account. You just need to provide the following banking information:
- Bank name
  - Type of account (like checking or savings)
  - Routing number
  - Account number

**NEED HELP?** If you need help with the application, please call FEMA at one of the phone numbers above.