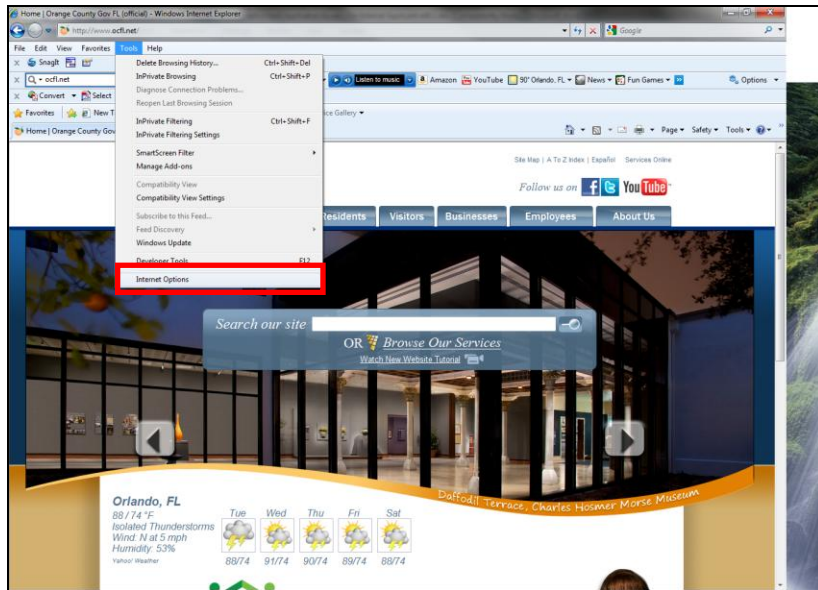


# Orange County Government – Online Employment Application Help

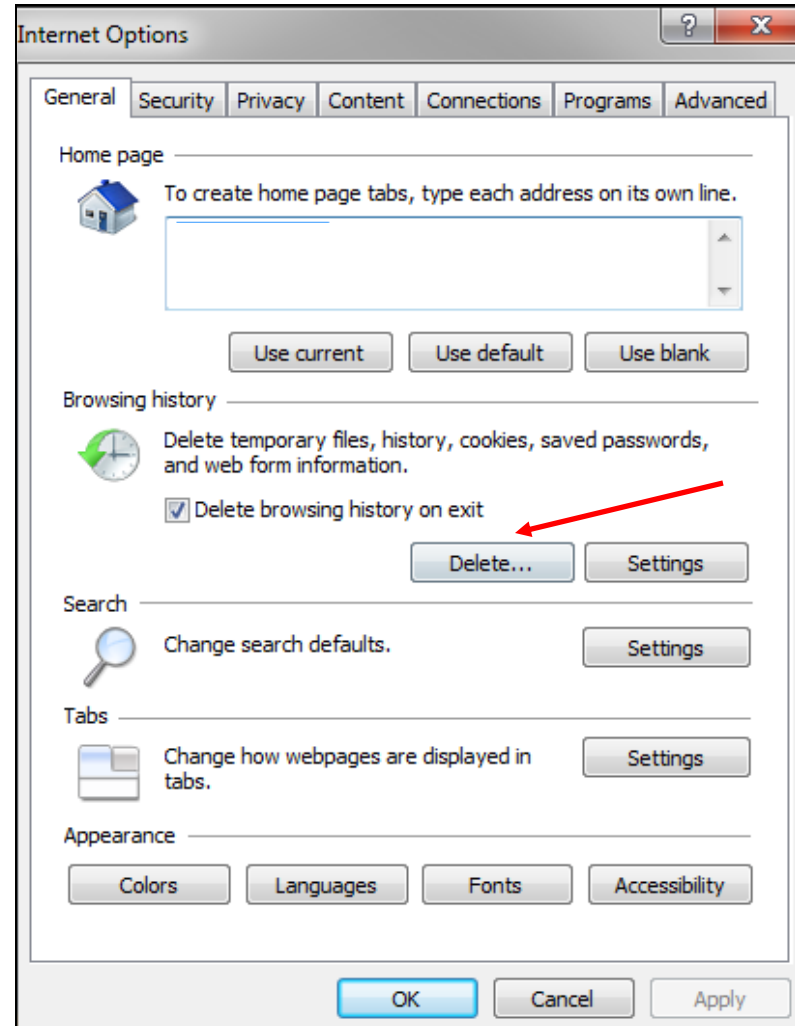
## Before applying online at OCFL.NET

Use Internet Explorer 8 or above  
Clear the Internet Browser cache:

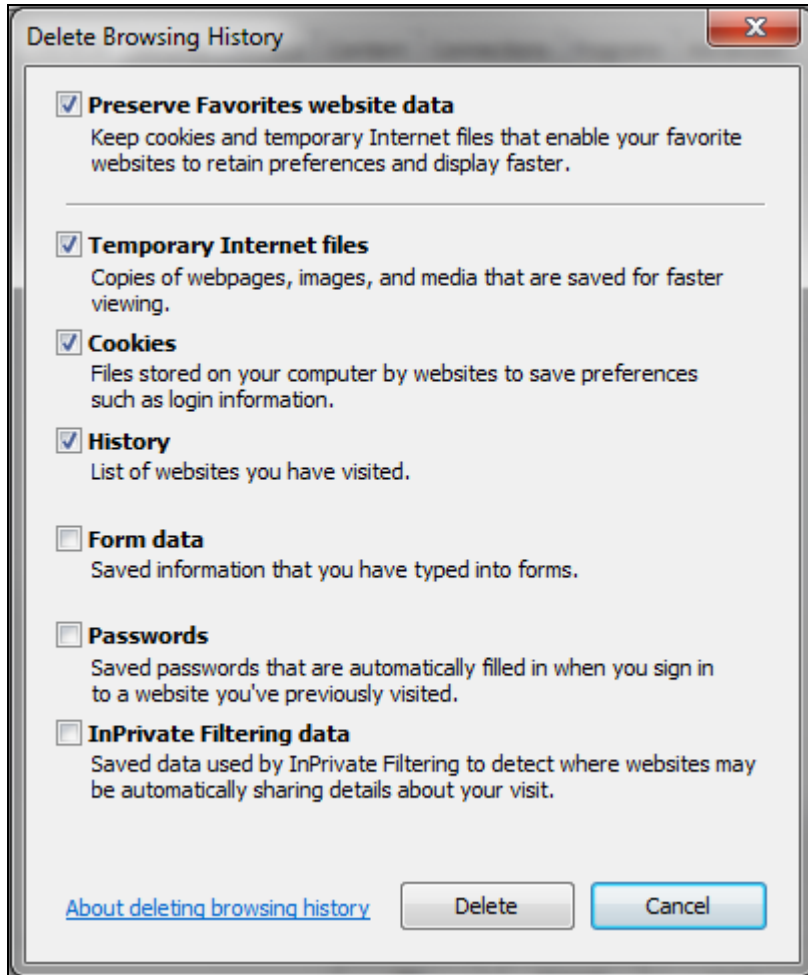
1. Open the Internet Browser and go to Tools | Internet Options



2. Click on Delete.....Browsing History



3. Check the following boxes, click the Delete button and click Okay when finished.




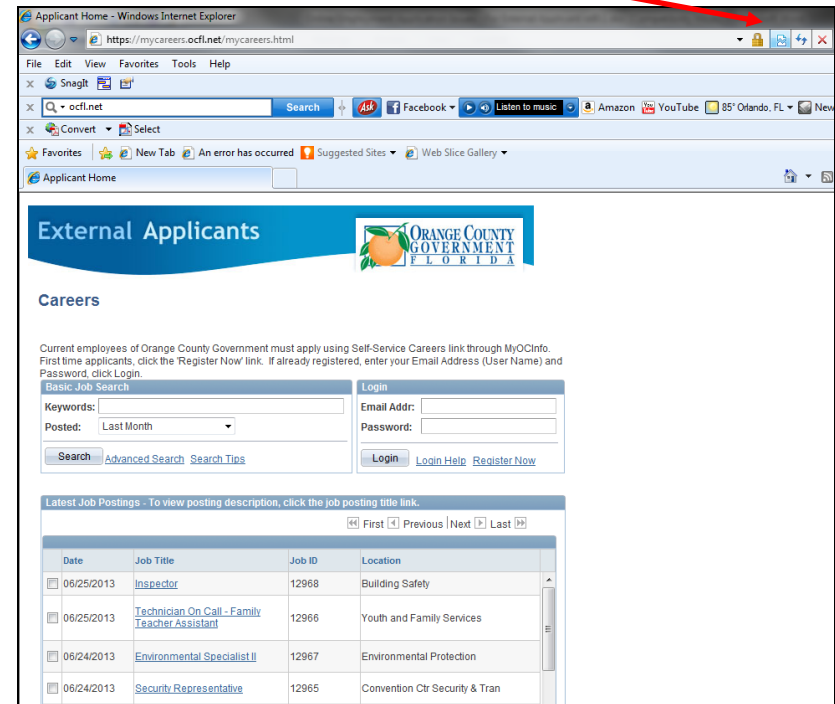
4. Close the browser, then reopen it again and navigate back to OCFL.NET

**Still having issues with the online employment application after clearing the browser cache:**

**Page doesn't look right or Progress Wheel will just spin without ever taking you to next page?**

Some versions of Internet Explorer (IE) may require the browser be set to compatibility mode for the Orange County External Career Website to work correctly. If your Internet Explorer recognizes that the displayed webpage is not compatible, you'll see the Compatibility View button on the

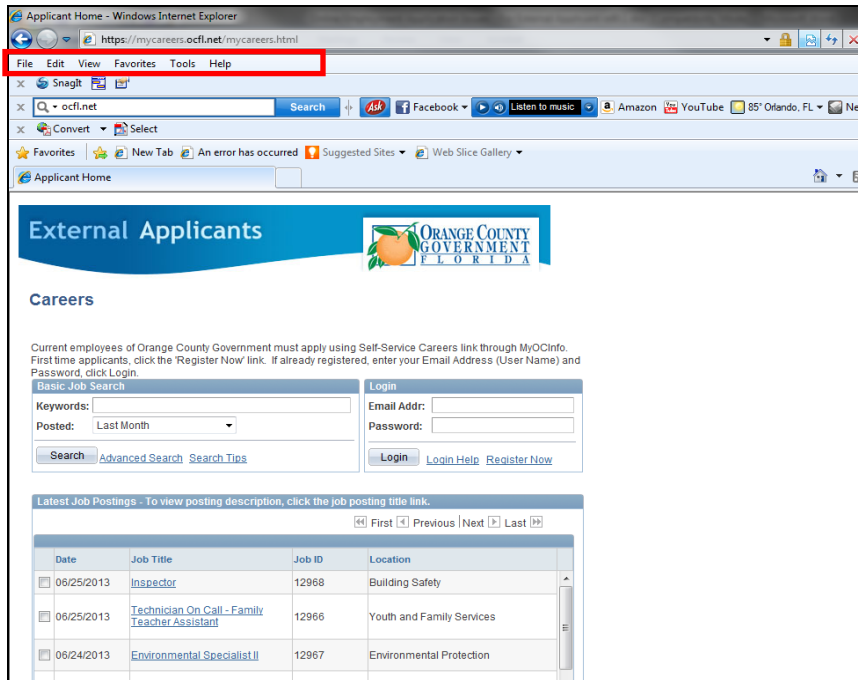
Address bar. Click the  button and it should fix the issue.



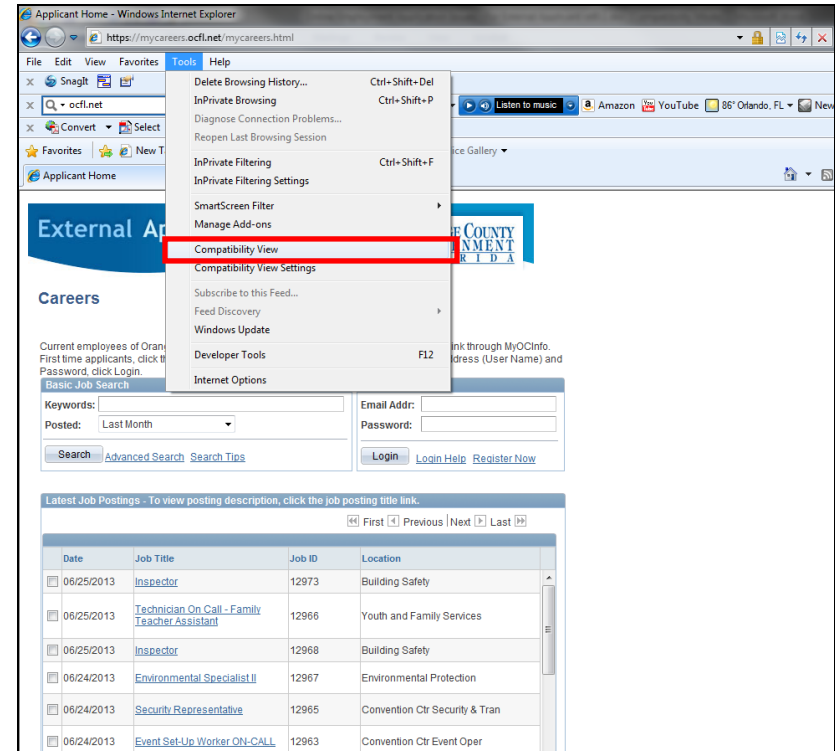
Internet Explorer by default doesn't run in compatibility mode; sometimes it requires that the compatibility mode be set. Running Compatibility View, the webpages will display as if you were viewing them in a previous version of Internet Explorer, which will often correct display problems.

**If you cannot see the the Compatibility View button, the compatibility mode may not be enabled. To enable the Internet Explorer Compatibility Mode follow the next steps:**

1. Press the Alt key on your keyboard to bring up the top menu.

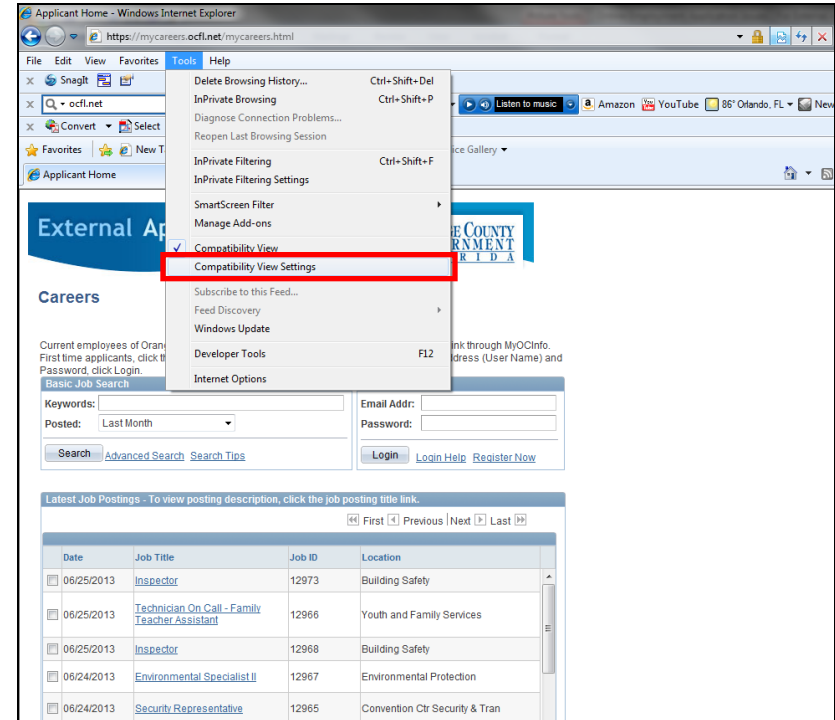
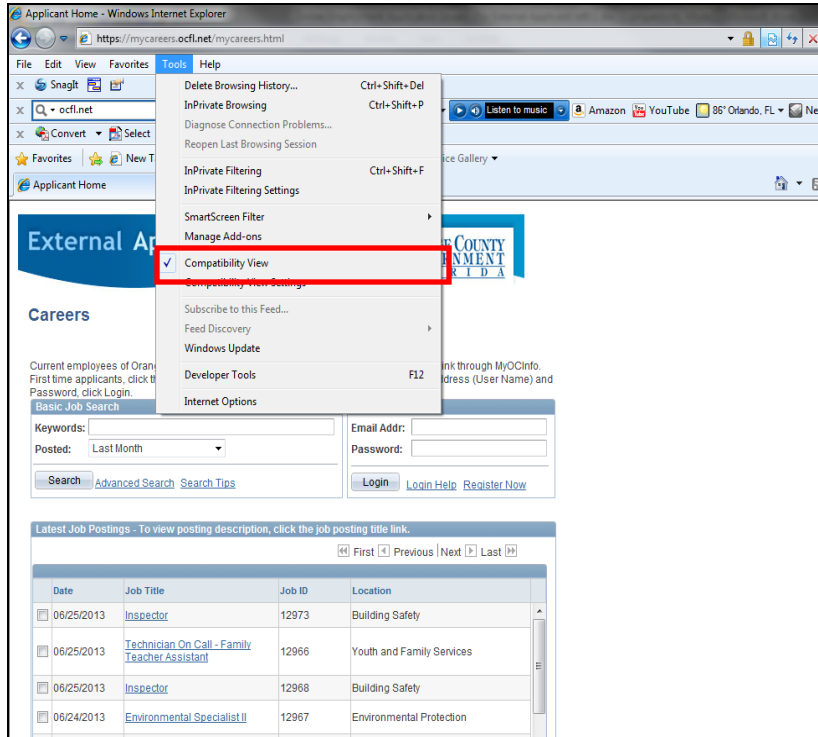


2. Go to Tools | Compatibility View and click on it.

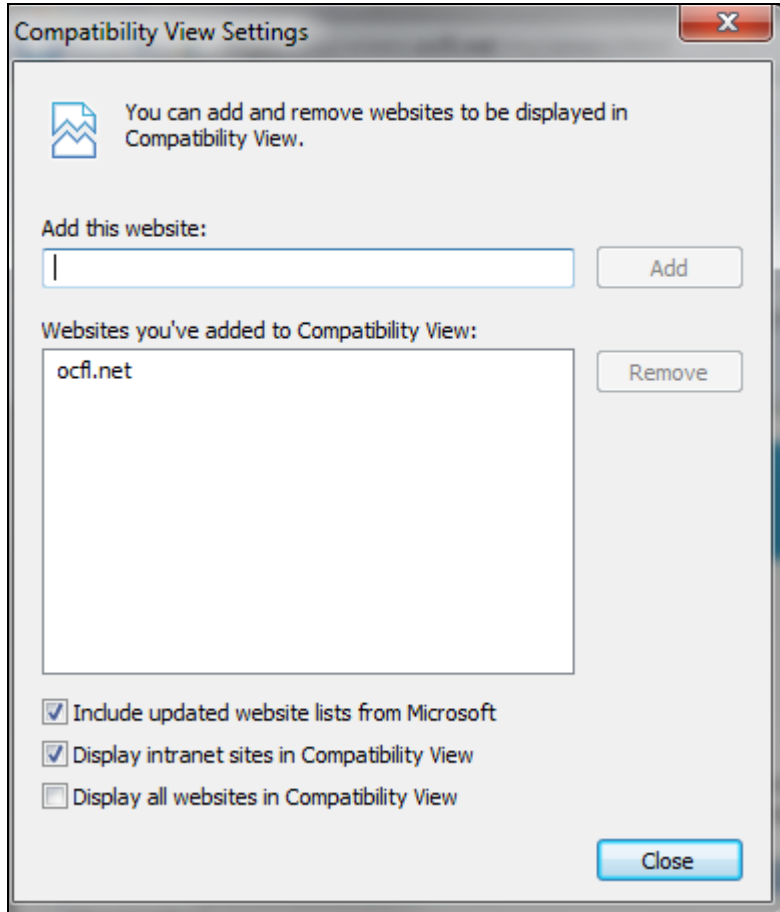


3. Compatibility View Mode has been turned on for the OCFL.NET site.

4. You may verify the Compatibility View Mode set up by going to Tools | Compatibility View Settings.



- 5. Orange County site (OCFL.NET) should be part of your website list.



**Note:** If you ever want to remove the compatibility mode for Orange County site, just need to click the Compatibility View button again.

**If you experience other issues regarding the online employment application:**

**Contact Us**

Orange County Employment Center  
450 E. South Street, 1st Floor  
Orlando, FL 32801

**Service Hours**

Monday – Friday  
8:00 a.m. to 5:00 p.m.

**Email:** [Online-apps@ocfl.net](mailto:Online-apps@ocfl.net)

**Phone:** 407-836-5661