Information printed in the “Disability Resource Directory” contains available information as solicited or provided.

Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect on any organization’s contribution to the community.

Orange County Government will not be held responsible for inaccuracies in this directory due to changes in the information, typographical errors, or any other reason. Resource information has been provided showing applicable website links. This Directory is not for resale and resale is strictly prohibited.

The Directory is published by Orange County Family Services Department on behalf of citizens of Orange County and the Orange County Disability Advisory Board.

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Cover Design and Layout: Orange County Graphics

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Greetings,

As Orange County Mayor and on behalf of the Board of County Commissioners, I am proud of Orange County’s commitment to the inclusion of all citizens under the umbrella of our county services and programs. Orange County has designed programs, services and facilities that are accessible to persons with disabilities. LYNX public transit buses are accessible and can transport the community’s visitors and residents that require special assistance to their destinations within our community.

Combined with accessible public transportation, the community has access to shopping, community cultural centers, restaurants, parks, and much more. Orange County has a fully accessible convention center which is used year round for conferences and special events.

This resource directory is an initiative of the Orange County Disability Advisory Board. It is reflective of our commitment not only to the principles, goals and objectives of the Americans with Disabilities Act but our commitment of inclusion for all citizens of the disability community. This directory is a reliable source of information to assist anyone who has special needs whether those needs are for oneself or as a caregiver.

On this anniversary of the Americans with Disabilities Act (July 26, 1990); this edition has been prepared with the hopes that it will be a useful aid to you and to all of our citizens with disabilities, service providers, caregivers and other disability and government agencies. We gratefully thank each individual, the agencies and businesses that voluntarily provided the updates and resourceful information compiled within.

Sincerely,

Richard T. Crotty
Orange County Mayor
TALLAHASSEE — Florida Chief Justice Peggy Quince and Attorney General Bill McCollum joined advocates for the handicapped today in celebrating the 18th anniversary of the Americans with Disabilities Act, high atop the state Capitol.

McCollum said his office has a special unit known as the PANE team — for “patient abuse, neglect and exploitation” — to enforce laws protecting the disabled, elderly and other most-vulnerable residents of nursing homes and other treatment facilities. He told about 50 people, including patients and officials from advocacy groups for the disabled, that he personally negotiated with the White House and business representatives as a member of Congress 18 years ago to work out precise wording of the ADA.

Jim DeBeaugrine, interim director of the state Agency for Persons with Disabilities, said the ADA is now “a civil rights law.” He said employers and city or county agencies take handicapped access and employment accommodation seriously.

The Governor’s Commission on Disabilities joined the APD, Division of Vocational Rehabilitation and organizations like Ability 1st and The Able Trust in recognizing the anniversary. They presented award certificates to Quince for her work with the State Courts System in advancing the rights of the disabled, the Florida State University School of Dance and Department of Environmental Protection for accommodating needs of the handicapped.

The courts, under former Chief Justice R. Fred Lewis, had an accessibility initiative that surveyed ADA compliance in more than 140 court facilities. The FSU dance school has hosted the AXIS Dance Company, which has some dancers with disabilities. The Magee Allesee National Center for Choreography worked months in advance to make sure AXIS members had maximum access to workshops, shows and other events.

The DEP Office of Greenways and Trails was honored for building accessible playgrounds.

07/25/2008 © Pensacola News Journal
Before a hurricane threatens, you must plan what to do.

Do you know if you live within a flood zone? If you live in an area prone to flooding during heavy rains, you may want to relocate. Find out by calling Orange County’s Stormwater Management Division at 407-836-7946 and they will ask for your address.

Inventory your property. Review your insurance policies and coverage before property becomes threatened. Separate policies are needed for protection against wind and flood damage. Check your homeowners policy if you are a homeowner and check your tenant coverage if you are a renter. Keep descriptions and pictures along with insurance papers inside waterproof plastic bags and take these with you instead of trying to pack everything into a safe place. Keep backup documents in a safety deposit box at your bank. Give copies to family members or friends outside your risk area. If you have to evacuate, take these documents with you. Move large items to higher levels of your home.

Protect your property from falling dead tree limbs and branches. Have limbs and branches near power lines trimmed.

Anchor loose objects outside (garbage cans, tools and toys). If you have a garage, bring loose objects inside. In high winds, these may become flying objects and cause serious injury and property damage. Have shutters or lumber for protecting large windows or doors. Draw drapes across windows and doors to protect against flying glass. Brace your garage door and lower antennas.

Educate yourself on what to expect during emergency situations, especially hurricanes. Does your family know how to get in touch with you? Where to meet the rest of the family members if you are separated? Involve your family members in putting together your disaster plan.

When a weather watch is issued, turn on your radio. Consider purchasing a NOAA Weather Alert Radio.

Make your travel plans. If you are a person that requires assistance to evacuate, are you registered with the Special Needs Registry. If not, call 407-836-9319. If you have a serious health condition that requires specialized medical support during an evacuation you are encouraged to register with the Special Needs Program and your local utility company if electrical power is needed.

Maintain supplies year round of flashlights, batteries, covered candles or lamps and safety matches, nonperishable foods, and containers for drinking water (at least two quarts of water per day per person). Store at least one gallon per day per person to accommodate washing and bathing. Set aside 3 days change of clothing including your toiletries and medications needed should you have to evacuate.
When a warning is issued, listen constantly to radio and television. Prepare for tornadoes and floods. These are the worst killers associated with hurricanes. If you live in a mobile home (manufactured housing), check the tie downs and leave immediately for a safe place. If you have made plans to be evacuated you will receive a call from the Special Needs Registry explaining evacuation procedures if you are registered.

During evacuation, call 3-1-1

Decide where to go if you must evacuate. You may leave the region, go to a friend or relative in a safe area, go to a hotel or motel outside the area or go to a shelter. But, you must pre-plan.

Know your escape route and evacuate when the order is given, leave immediately and seek shelter from high winds. If you depend on public transit, all transportation will be pulled off the roads when the winds reach between 35-74mph, depending on the weather conditions.

If you live in a mobile home, always plan to relocate. Destructive high winds endanger citizens remaining inside mobile and manufactured homes. These residents usually evacuate early whenever a hurricane threatens. Tie-downs have limited capabilities. When the evacuation order is given, leave immediately and seek shelter from high winds.

Open shelters – call 3-1-1 or 407-836-3111 (Orange County’s Government Services Center) for the nearest shelter. Special needs shelters open as the pathway of the storm is determined, so remain on alert and take action when notified.

If you go to a Red Cross shelter, bring any supplies and medications you may need for at least 3 days, including cash or travelers checks, sleeping bags, blankets, pillows, folding chair, flashlight, battery powered radio/tv, batteries, cards, games, books, canned and packaged foods, can opener, paper plates, cups, bottled water, special dietary foods, personal hygiene needs, clothing, eye glasses, hearing aid and batteries and your important documents. Bedding is not provided at public shelters.

Pet-friendly Shelters. Orange County maintains shelters that will accept you and your pets. To find out which of these shelters are open call 3-1-1 or 407-836-3111 during the disaster. As a last resort, if you must leave your pets behind, protect them by releasing them inside your house or garage. Do not leave your animals tied up in the house or outside in the weather. Leave them with food and water for several days. Remove the toilet tank lid and the seat cover and leave water in the bathtub for them to drink.

For assistance during disaster recovery, call 3-1-1 (407-836-3111) for public information during disasters. 311 will tell you where to get assistance with sheltering, resource distribution (i.e., ice, water, sandbags, etc.) and debris removal and school closings. Dial 9-1-1 for life threatening emergencies only. If you are sheltered, you will not be allowed to return to your home until it is safe to return.
develops and maintains accessibility guidelines for buildings, facilities, and transit vehicles. These guidelines are known as the ADA Accessibility Guidelines or ADAAG. The Access Board also provides technical assistance and training.

The ADAAG serve as a basis for building guidelines by the U.S. Department of Justice covering places of public accommodation, commercial facilities, and state and local government facilities. These guidelines provide important information on which buildings and facilities are subject to the standards.

In 1993, Florida enacted the Florida Americans with Disabilities Accessibility Implementation Act to incorporate into Florida law the accessibility requirements of the ADA and to maintain existing provisions of Florida law that are more favorable to the needs of people with disabilities. These Florida provisions may be found at www.flsenate.gov/statutes in Sections 553.501 through 553.513, Florida Statutes.
Additionally, the Florida Building Code and Florida Administrative Code are applicable as follows:

- Rule 9B-7.003, Florida Administrative Code, contains the procedures for a waiver or modification. Please go to http://fac.dos.state.fl.us to obtain this rule and the one above.

Chapter 11 of the Building Code also includes a list of agencies and their statutory areas of responsibility for accessibility—important information since accessibility is governed by multiple agencies in Florida. The 2004 Florida Building Code, Residential Section R322.1.1(1) and Section 404 provide for some accessibility requirements for new home construction (covering single family, duplexes, triplexes, condominiums, and townhouses). These provisions can be obtained at www.floridabuilding.org on the Internet.

**Waivers**

If needed, a waiver based on a determination of unnecessary, unreasonable, or extreme hardship can be completed and filed. A waiver can only be obtained with respect to Florida specific accessibility requirements. Obtaining approval for a waiver takes time as the application must be
reviewed through meetings of the Accessibility Advisory Council and Florida Building Commission. The process is begun by completing the application for waiver that can be found at http://www.dca.state.fl.us/fbc/committees/accessibility/aac/aac_waiver_form/1_aac_waiver_form.htm

Compliance with accessibility requirements is the responsibility of the design professional, the construction contractor and the property owner.

- Because accessibility is complex and involves multiple state and federal government agencies, it is especially important to ensure that all the most current sources of information are checked and verified with each project.

Government Agencies/Offices
Florida Building Commission: 850-487-1824
www.floridabuilding.org

U. S. Department of Justice: 800-514-0301/TDD 800-514-0383
www.usdoj.gov

Access Board ADA Accessibility Guidelines: 800-872-2253/TTY 800-993-2822
www.access-board.gov

Florida Commission on Human Relations: 850-488-7082
http://fchr.state.fl.us

Also, check with your local city, county, or municipal building department (look under “building”, “plans”, “inspections”, or “zoning” for information).

This document was prepared jointly by Building a Safer Florida and the University of Florida’s Program for Resource Efficient Communities and is intended to give the reader a general overview. It is not professional advice and should not be used for guidance or decisions related to a specific design or construction project. The document is not intended to reflect the opinion of any of the agencies or organizations identified and should not be relied upon as legal advice. The document is applicable to the 2004 Building Code as of April 2005.

(www.energy.ufl.edu) Caution(s)
About the 
Disability Advisory Board

The Orange County Disability Advisory Board is an advisory to the Board of County Commissioner’s. The Board was created in 1995 to provide citizen input to the Board of County Commissioners regarding the life and living conditions of persons with special needs. Advisory board members are diverse individually and by culture, each member is appointed by a County Commissioner and one member appointed by the County Mayor. A public monthly forum meeting is held whereby citizens can express their opinions about their living and life conditions.

Disability legislation that affects people with special needs,

- The Americans with Disabilities Act
- Assistive Technology Act
- Early Intervention Services
- Federal Funding
- Fair Housing Act, as amended
- Housing and Urban Development
- Individuals with Disabilities Education Act
- Medicaid
- Medicare
- Mental Health Parity Act and the Baker Act
- Olmstead Act
- Supplemental Social Security Income and Social Security
- The Rehabilitation Act
- Supported Employment
- TEA 21, Project Action
- White Cane Law
- The Workforce Investment Act

Initiatives of the Disability Advisory Board continue to be,

- Accessible communication and technology
- Affordable, accessible housing
- Disability awareness
- Education of persons with disabilities
- Employment opportunities
- Accessible healthcare
- Pedestrian and street safety
- Support services (caregivers, personal assistants, meals, home based waivers, transportation)
- Accessible, affordable, efficient public transportation
- Accessible bus stops and shelters
- Accessibility
Board of County Commission (BCC) Meetings

BCC meetings generally consist of several components, including work sessions, discussion agenda items, consent agenda items, and public hearings. Orange County residents are encouraged to attend the meetings and to speak at public hearings. A complete commission agenda can be found on the Orange County website at www.orangecountyfl.net

Work Sessions
Detailed, round table discussion items of critical importance (i.e., proposed ordinances).

Discussion Agenda
Items requiring policy decisions, directives to staff, or briefings for informational purposes.

Consent Agenda
Routine items that require Board approval, but do not call for detailed discussion (i.e., procurements, traffic signalization authorizations, acceptance of minutes, budget transfers, etc.)

Public Hearings
Notice requirements for public hearings will vary based upon the circumstances of each situation. Items of critical importance to the public, such as matters that affect individual rights of citizens, tax or budget issues, land use and zoning approvals, adoption of ordinances, etc. are some examples. The posting of a meeting notice is generally within an area set aside for that purpose in a business location where it may be noticed by the public may be sufficient; in other instances; it may be necessary to post the notice in publications such as a local newspaper. When the board acts in a quasi-judicial body or takes official action on matters that affect individual rights of citizens, the Board is subject to statutory requirements that stipulate notices should be published in a local newspaper no less than 15 days prior to the meeting.
Disability Etiquette

People with disabilities are entitled to the same courtesies you would extend to anyone including yourself. If you find it inappropriate that people ask you about how you look, talk or walk or even the questions they ask related to your income and who you live with, extend the same courtesy to people with disabilities… “Do unto others as you want them to do unto you”.

- Don’t lean or hang onto someone’s wheelchair. Wheelchairs are an extension of a person’s personal space.
- When you offer to assist someone with a vision impairment, allow the person to take your arm if they wish. This will help you guide them.
- Treat adults as adults. Call a person by his or her first name and extend this familiarity to everyone present. Don’t patronize people who use wheelchairs by patting them on the head. Reserve this as a sign of affection for children.

In conversation

- When talking with someone who has a disability, speak directly to him or her, rather than through a companion who may be present.
- Relax. Don’t be embarrassed if you happen to use common expressions, such as “see you later” or “I have to go” that seem to relate to a person’s disability.
- To get the attention of a person who has a hearing disability, tap the person on the shoulder or wave your hand. Please don’t tap them on the shoulder from behind. Look directly at the person and speak clearly, slowly and expressively to establish if the person can read your lips. Not everyone with hearing impairments can lip-read.
Some General Ideas to Help Them and Characteristics of Special Disabilities

Disabilities often are not recognized at birth but become noticeable as a child grows; he/she will begin to exhibit some type of developmental delay over time. Parents and child care providers are often the first to notice.

Occasionally you might be asked to care for a child with a disability. Children with disabilities are like all children. They need to be physically comfortable, feel loved and secure, and have opportunities to play that help the body and mind grow and develop. Existing toys and equipment usually are adequate or easily adapted to their needs. Often, these children are not so different. They need more time to learn and practice skills; they need more praise and encouragement to gain the skills typical for their age group.

General Ideas to Help Children with Special Needs

Modify Toys. Regular toys can be modified or changed to suit special need. For example, a child may have difficulty with stacking rings. Simplify the game by removing every other ring.

Set Goals. Goals should be simple and should match the abilities of the child. For instance, choose a goal to get the child to point at a toy rather than to get the child to talk. How did the child respond?

Make Slight Changes in the Environment. A child with poor vision will benefit from a room that is kept constant, that is, don’t move furniture each day, leave it so that he/she can move about. Children who have difficulty standing alone can crawl into cubes or barrels. They can pull themselves up, hang onto edges or watch others from an upright position.

Modelling Appropriate Behavior. Children with disabilities are often hesitant to play with others. You can model appropriate play behaviors by being a play partner. As the child becomes more comfortable, you can invite other children to join his/her play activity.

Teaching Specific Skills to a Child with Disabilities that Will Help Playing with Others. Learning how to look directly at another child when speaking or how to say, “May I play?” are big steps for some children.

Teach Non-disabled Children How to Interact with Children Who May Have a Disability. Children model understanding and acceptance through actions and words. Teach children specific skills. Example: A gentle touch on the shoulder of a child with a hearing impairment, or a direct look while talking are effective ways of getting his attention.

Look for Strengths As Well As Needs. Provide opportunities and activities that will support strengths. Don’t focus on the child’s disability. Treat each child as a whole person. Every child needs to feel successful and capable.

Characteristics of Specific Disabilities and How You Can Help

Visual Disabilities

Children with visual disabilities are often delayed in their physical and motor skills.
They may not be able to locate or pick up small objects that have been dropped. Helping children understand about space and size will further their development.

**Characteristics**

- Sometimes or always crosses one or both eyes
- Has eyes that do not focus
- Avoids bright lights
- Blinks or rubs eyes a lot
- Stumbles or falls a great deal, trips over small objects
- Covers one eye to see
- Tilts head to side or to front
- Squints or frowns a great deal
- Complains of dizziness, headaches, or nausea after doing intense work
- Is unable to locate and pick up small objects that have been dropped
- May turn face away when being addressed, does not mean inattentiveness but can have better peripheral vision by doing so
- If partial vision is possible, may be able to see shadow forms, color, or large pictures
- Holds books or objects very close to the face

**What you can do**

Place sound making objects (clocks, wind chimes, radio) in different parts of the house to help the child learn their way around.

Encourage the child to find and sense different textures throughout the house: tile, wood, carpet, glass windows, plastered walls, etc.

Look for toys and books with raised numbers, letters, or designs that children can touch.

Cut out symbols, shapes, letters, and numbers from sandpaper or cardboard.

Be sure play areas have good lighting so children can see better.

Establish specific areas for play activities. Help a child to become familiar with a room and if you change the area, be sure to tell the child and reorient him/her.

Teach non-disabled children to identify themselves and describe what they are doing if in the same room. Teach them to call the child with a visual disability by name to gain the child’s attention and use specific words such as phone, hat, car, rather than using the terms this, this is, that, etc.

**Hearing Disabilities**

Children who have difficulty hearing need opportunities to learn how to listen and speak. Activities with very little verbal interaction are very important, as well as, encouraging communication and language development.

**Characteristics**

- Does not respond when spoken to.
- Does not startle at loud noise(s).
- Does not wake up in response to sound.
- Coos or gurgles, but does not progress to saying words.
- Leaves out sounds when talking.
- Seems unable to follow verbal directions; often says “huh” or “what.”
- Interrupts conversations.
- Seems unaware that others are talking.
- May hold head so that one ear is turned toward the speaker.
- Alert and attentive to things that can be seen but is disinterested when expected to listen.
Talks in a loud or a very soft voice.

**What you can do**

Cut down on background noise by using carpets, rugs, drapes and pillows to absorb sounds.

Make eye contact before you start to speak.

Talk in a normal voice. Use gestures and facial expressions to clarify your message.

Encourage talking. Ask open ended questions that will invite the child to talk.

Provide children with visual cues such as labeling shelves with pictures of toys and using pictures to illustrate the steps of a task.

**Mental Disabilities**

Children with mental disabilities often go through typical development stages but at a slower rate.

**Characteristics**

- Short attention span.
- Difficulty with transitions.
- Prefers to play with younger children.
- Afraid of trying new things.
- Difficulty in problem solving.
- May not remember things well.
- May not be able to transfer learning to a new situation.
- Stumbles and falls because of poor body control.
- Speaks and uses language like a much younger child.
- May repeat same movement over and over.
- Frustrated with change and transitions.

**What you can do**

- Keep instructions simple.
- Give one instruction at a time.
- Practice activities over and over.

Select activities that match the child's mental age and abilities.

Show and tell a child how to do something by guiding hands and body through the motions of an activity.

Limit the number of choices to avoid overwhelming the child.

Give plenty of warning time when an activity is about to change or end.

**Behavioral Disabilities**

Children with behavioral disabilities display 3 types of extreme behavior: withdrawal, aggression or hyperactivity. Each type may require a different type of response.

**Characteristics**

- Uses aggressive behavior to deal with most situations.
- Withstands or stays quiet and passive most of the time.
- Shows excessive activity, restlessness, or inability to stick with something.
- Regresses to babyish behavior whenever stress occurs.
- Cries a great deal, seems depressed and unhappy, seldom laughs.
- Shows extreme fear and anxiety.
- Doesn't seem to recognize basic feelings of happiness, sadness, anger, or fear.
- Always reacts in the same way such as crying or hitting.
- May not want to be touched.
What you can do

Invite the child to join others in an activity or watch others. As the child becomes more comfortable in the setting, demonstrate how to play with toys or others.

Watch for signs of aggression and intervene quickly. Teach problem solving skills.

Provide developmentally appropriate activities that are not over stimulating and will help the child feel capable.

Help the child to plan or organize an activity. An example would be if a child wants to play “fire fighter”, you might make suggestions that can help organize props and invite other children to play.

Announce clean up time well ahead of time. Children with behavioral disabilities often have difficulty with transitions. Assign a specific task to the child during the transition.

Physical Disabilities

Children with physical limitations have specific needs depending on their particular disability. Playmates are usually eager to assist children with disabilities. While you need to applaud this behavior, a child with a physical disability also needs encouragement to do as much as possible on his own.

Characteristics (small motor skills)

Poorly developed hand or finger coordination.

Difficulty in picking up small objects.

Difficulty in drawing or writing.

Characteristics (large motor skills)

Stumbles and trips frequently.

Difficulty walking or running, jumping or climbing.

Poor balance.

Difficulty in bouncing, catching, or throwing balls.

May be unable to release objects voluntarily.

What you can do

Provide heavy, stable furniture that is not easily knocked over.

Avoid area rugs and arrange furniture with wide aisles.

Provide a safe place for walkers, crutches, or canes so they will not trip over them.

Provide objects that can be used for grasping, holding, transferring and releasing.

Plan activities to encourage exercise and movement of all body parts.

Easy Access Numbers

2-1-1 Community Resources & Elder Helpline
3-1-1 Orange County Government Info and Services
  Orange County Emergency Management
  Disaster Preparedness, www.floridadisaster.org
  Open Shelters
  Special Needs Registry

NOAA Weather Reports
  www.weather.gov

NOAA weather VHF bands:
  162.400 (Tallahassee)
  162.425 (Palatka)
  162.450 (Largo)
  162.475 (Orlando, Ft. Myers)
  162.500, 162.525 162.550 (Tampa, Jacksonville, Miami)

5-1-1 Roadways – information on road conditions and traffic congestion (public transit, ferry, bicycle, tourism, and other information.

7-1-1 Florida Relay Speech to Speech Telephone Calls (STS)
  877-955-533

Hearing Carry Over (HCO)
  800-955-8771

Voice Carry Over (VCO)
  800-955-8771

9-1-1 Life Threatening Situations

ABA Educational Art 904-291-2113

Ability online Support Network
Family friendly monitored electronic message system that enables children and adolescents with disabilities to share experiences and information.
  866-650-6207

Able Trust (FAAST)
Florida Governor’s Alliance for the Employment of Disabled Citizens
  850-224-4493 (Voice and TTY)
  Technology and Assistive Services
  850-487-3278
  www.faast.org
  FL Alternative Financing Program
  888-788-9216, ext.107

Abuse Prevention & Crises Intervention
An act of violence and mistreatment to attack and the use of coarse and insulting words or actions.

Florida Domestic Violence Hotline
  800-500-1119

Florida DV Hotline
  800-621-4202 (TTY)

Safehouse of Seminole
  407-302-5220

Jewish Family Services
  407-644-7593

Harbor House Hotline
  407-886-2856

Help Now of Osceola County
  Hotline: 407-847-8562

Parent Helpline
  800-352-5683
Abuse/Neglect/Exploitation
Accepts reports of abuse, neglect and exploitation of children and vulnerable adults (elderly and Disabled) and self-neglect by vulnerable adults.

FL Department of Children & Families
800-962-2873 (Hotline), Child/Adult/Elderly Business Office (Tallahassee)
850-487-4332
Complaints 800-541-9724
Florida Abuse Registry
800-962-2873 (TDD), 800-453-5145, ext. 5098
National Abuse Hotline
800-799-7233, 800-787-3224 (TTY)

Accept Pregnancy Centers, Inc.
407 S. Dillard Street, Winter Garden, FL  34787
407-654-0820

Access Board (U.S.)
Americans with Disabilities Accessibility Guidelines
www.access-board.gov

Access to Health Insurance Resources for Care 800-798-8447

ACCESS LYNX
Transportation for persons with disabilities, Medicaid and Transportation for the Disadvantaged. Door-to-door transportation
Individuals must apply and meet eligibility criteria.  407-423-8747
www.golynx.com

- Press 3 – Check your pickup arrival
- Press 4 – Make a reservation
- Press 5 – To make comments or suggestions
- Press 6 – To check eligibility
- Press 7 – To cancel

Accessible Technology
Bobby
A technology that analyzes web pages for their accessibility to people with disabilities.

Center for Accessible Technology
http://www.cforat.org

(Adaptive equipment)
http://www.cat.buffalo.edu/
(R & D adaptive equipment)
http://www.ncam.wgbh.org
(Motion picture access projects)
Rehabilitation Engineering and Assistive Technology Society of North America (Science, engineering, technology) http://www.resna.org

TDI
http://www.tdi-onlin.org, site provides information for TTY users such as how to purchase a number and how to have it published in the national directory and fact sheets on TTYs.

Web Accessibility Initiative
http://www.33c.org/WAI, site produces guidelines explaining ways to make websites and products more accessible.
http://www.w3.org, consortium of businesses that provides a broad range of services including a repository of information about www developers and users.

WebABLE
http://www.webable.com/library.html, database that includes several guidelines for removing barriers from websites.

Accommodation Tools
Cell Phones. ETO Engineering, cell phones for blind, deaf, hard of hearing, physically disabled and elderly. 919-523-0205

Interpreting Services
Gallaudet University Services
202-651-5199 (Voice and TTY)
http://www.gis.gallaudet.edu

Pointing Devices
Riverdeep Inc., 319-395-9626
http://www.riverdeep.net/edmark

Kensington Technology Group
650-572-2700, info@kensington.com
http://www.kensington.com
Logitech Inc.  
800-231-7717, http://www.logitech.com

Telecommunications Devices Clarity  

Enabling Technologies Co.  
800-777-3687 (Voice and TTY)  
http://www.brailler.com

Krown Manufacturing  
817-738-2485 (Voice), 877-738-8993 (TTY)  
http://www.krowntty.com

Ultratec Inc.  
800-482-2424 (Voice and TTY)  
http://www.ultratec.com

Independent Living Aids  
Outlet for watches, clocks, canes, kitchen items, slates and styluses, household, personal and recreation items, voice activated TV remote, large button cordless phone, talking pagers, sewing aids, tools, medical devices, etc.

Innovative Rehabilitation Technology, Inc.  
Custom computers and software, reading machines, talking calculators, notetakers, bathroom scales, clocks, watches (talking and Braille), etc.  
530-274-2090

Technical Assistance from Federal Agencies  
Title I (ADA) - employment opportunities  
Equal Employment Opportunity Commission Office of Legal Counsel  
202-663-4900 (Voice)  
800-669-EEOC (Voice)  
202-663-4494 (TTY)  
http://www.eeoc.gov

DBTACs (Disability and Business Technical Assistance Centers)  
800-949-4232 (Voice and TTY)  
http://wwwadata.org

Access to Recreation  
Ten regional centers are funded through the US Department of Education. The toll free number will automatically connect caller to the center that serves their area. 800-634-4351

Access Wheels, Inc. (Modifications)  
800-456-1371

Accountants  
FL Department of Business and Professional Regulation  
352-333-2500, 850-487-1395

ACLU (American Civil Liberties Union)  
www.aclucentralflorida.org

Acupuncture  
FL Department of Health  
State office for osteopathic medicine, speech language pathology, acupuncture, midwifery, massage therapy, audiology. 850-245-4161

ADA (Americans with Disabilities Act)  
This service permits businesses, state and local governments or others to ask questions about general or specific ADA requirements including questions about the ADA standard for design.

US Department of Justice  
800-514-0301, 800-514-0383

National ADA & IT Technical Assistance Center, 800-949-4232 (v/TTY)  
SE Disability and Business Technical Assistance Center, 404-541-9001 (v/TTY)

Center for Assistive Technology and Environmental Access  
404-385-0636, 800-949-4232

ADA Hotline, 877-232-4968

ADA Publications, 800-669-3362

Abilities Inc. of Florida (State Affiliate)  
727-538-7370, ext. 363

ADA Working Group  
850-487-3423, 877-232-4968

ADA Coordinator Orange County, FL  
Information and/or referral on concerns related to accessibility services, programs, activities and public accommodation.  
407-836-6568

Disability Advisory Board  
407-836-6568

Job Accommodation Network  
800-526-7234
Adaptive Mobility Services (home, functional, wheelchair and driving assessments)  407-426-8020

ADD (Attention Deficit Disorder)
  Attention Deficit Disorder Association  484-945-2101
  CHADD of Orlando  407-447-5437
  CHADD Orlando Metrowest  407-578-6200
  Children and Adults with Attention
  CNS Healthcare  407-425-5100
  Deficit/Hyperactivity Disorder (CHADD)
  301-306-7070, 800-233-4050
  Kids Neuro Care  407-218-4444
  Interventions Unlimtd.  407-678-8889
  Learn to Learn  407-275-5550
  Life Skills Academy  407-629-9455
  Live 4 Learning  407-617-6568
  Pediatric Potential  407-322-3961
  Social Bridges  407-539-2450
  Summit Charter School  407-599-4001

Addiction Professionals
  FL Certification Board (Drug abuse certification board)  850-222-6314

Adoption
  FL Adoption Reunion Registry  850-488-8000
  FL Department of Children and Families (FL Adoption Exchange)  850-487-2383
  Adoption by Shepherd Care  407-265-9599, 407-265-9549 (fax)
  FL Adoption Information Center  800-962-3678, 904-353-3472 (fax)

Adult Services
  Adult Day Care Center (ADCC)
  Agency for Health Care Admin. Regional Office, Ft. Lauderdale  954-967-1493
  Orlando Office Service and intake  800-342-0823, 407-273-8858, fax
  Consumer Hotline  888-419-3456
  Orlando office  407-317-7851
  (administration)  407-245-0847 (fax)

Fla. Agency for Health Care
  850-487-2515, 888-419-3456

Bureau of Long Term Care Services
  850-487-2515

Adult Literacy League, Inc.
  407-422-1540

FL Department of Children and Families with Developmental Disabilities
  (Facilities for in-home services)  850-488-8922

FL Department of Children and Families (Adult Protective Services)
  850-488-2881

FL Department of Elder Affairs
  800-963-5337 (Elder Helpline)

Ad Valorum Tax
  FL Department of Revenue
  800-352-3671, 850-488-6800

Advertising (General complaints/misleading advertisements/bait and switch)

Federal Trade Commission
  877-382-4357

Advocacy Center for Persons with Disabilities
  800-346-4127 (TDD),  850-488-8640 (fax)
  Administration, 850-488-9071

Advocacy (Speaking on behalf of others)
  Regional office, Ft Lauderdale
  945-967-1493

ARC of Florida  800-226-1155

Access Connections  407-748-0236
The agency supports persons with developmental disabilities in living, learning and working in their communities.
Alien Certification 850-921-3367
FAAST 850-487-3278, 850-921-5951
All Dimensions Inc.
(Counseling, adult education, sex offenders, anger management, sexual harassment, parenting education) 407-944-1155

Allergies
Allergy and Asthma Network/Mothers of Asthmatics 800-878-4403
American Academy of Allergy and Immunology 800-822-2762

Alternate Formats
Classic Books on Cassettes 202-363-3429 (Audio books)
Audio Editions on Cassette 800-231-4261, 530-888-7803
http://www.audioeditions.com
Carnegie Library for the Blind and Physically Handicapped 800-242-0586, 412-687-2440
http://www.clpgh.org/locations/lbph
Media Access Group at WGBH 617-300-5400 (Captioning)
http://www.wgbh.org/wbbh/pages/mag/
National Captioning Institute 703-917-7600 (Voice and TTY)
http://www.ncicap.org
http://www.loc.gov/nls
Thorndike Press 800-223-1244, ext.15 (Toll Free, general questions)
http://www.galegroup.com/thorndike

Alliance for Technological Access 707-778-3011

Alzheimer’s Association of Central and North Florida Chapter 407-228-4299, 800-272-3900 (Toll Free)
Alzheimer’s Resource Center, Inc. 407-843-1910, 407-381-4155 (fax)

Ambulatory Surgical Centers 850-487-2717
Ambulatory Transport (See Stretcher Services)
AMC Cancer Information and Counseling Center 800-525-3777
American Association of People with Disabilities 202-457-0046, 800-840-8844
American Academy of Allergy and Immunology 800-822-2762
American Association of Kidney Patients 800-749-2257
American Association of Mental Retardation 800-695-0285
American Bar Association 800-285-2221
American Burn Association 800-548-2876
American Cancer Society
Orange, 800-227-2345, 407-843-8680
Osceola, 407-843-8680, ext. 305
http://www.cancer.org
American Cleft Palate Foundation 800-242-5338
American Council of the Blind 800-421-424-8666, 202-467-5081
http://www.acb.org
American Credit Counseling Service Inc. 800-729-0551 (Toll Free)
American Diabetes Association 800-342-2383
www.diabetes.org
American Dietetic Association 800-877-1600
American Foundation of the Blind 800-232-5463
http://www.afb.org
American Heart Association 800-242-8721 (Tx)
407-843-1330 (administrative)
American Juvenile Diabetes Association 800-223-1138
American Kidney Fund, Inc. 800-638-8299
American Liver Foundation  800-465-4837
info@liverfoundation.org

American Lung Assoc. of Central Florida
800-586-4872, 407-425-5864 (Administrative),
407-425-2876 (fax)

American Paralysis Association
800-225-0292

American Parkinson’s Disease Association
800-223-2732

American Printing House for the Blind
800-223-1839

American Psychological Association
202-336-5500, 800-374-2721

American Ramps of North Florida
850-363-1800

American Red Cross
(First aid, AIDS/HIV, child care instruction, CPR,
pets training, military support, disaster welfare
inquiries, disaster services, training, housing
assistance, temporary aid, swimming and water
safety services)
800-435-7669 (English)
800-257-7575 (Spanish)
407-894-4141 (Central FL offices)

American Society for Deaf Children
800-942-2732

American, Speech, Language and Hearing
Association  800-638-8255, 301-897-5700,
ext. 4157 (TTY)

American Stroke Association  800-553-6321,
407-843-1330

American Trauma Society  800-556-7890

Americans with Disabilities Act (ADA)
Information Hotline  800-949-4232
Department of Justice  800-514-0301
ADA Publications  800-669-3362

Amerigroup Community Care  407-879-6604

Amputee Coalition of America
1-888-267-5669

Amyotrophic Lateral Sclerosis Association
888-257-1717 (Toll Free)
813-637-9000 (administration)

Anemia
Lack of vitality due to deficiency in red blood cells.
Cooley’s Anemia Foundation, Inc.
800-522-7222

Anti-Spam
FL Attorney General Office
866-966-7226 (866-9NO-SCAM)

Apartment Houses Five + Units Adjoining
FL Department of Business and
Professional Regulation  850-487-1395

APSE (The Network on Employment)
804-278-9187

ARC (Intellectual & DD)  800-226-1155

Architectural and Transportation Barriers
Compliance Board (ATBCB)  800-872-2253

Arnold Palmer Hospital Center for
Children and Women
Provides medical and psychological diagnosis
evaluation, case management and coordination
of all participating agencies for abused children.
407-317-7430, 407-649-9111

Child Protection Team  407-317-7430

Developmental Center (Infants &
Children)  407-317-7430

Healthy Families n  407-521-4239
Hug Me Program  407-649-6856

Sexual Trauma Recovery Center 1
407-246-8007

Sexual Trauma Recovery Center 2
407-317-7430

Arthritis
Inflammation of the joints in the body.

Arthritis Consulting Services  800-327-3027

Arthritis Foundation  800-283-7800
www.arthritis.org

Assistance Dog Institute  800-284-3647

Assisted Living
FL Agency for Health Care
Administration Bureau of Long Term
Facilities  850-922-3809
A Touch of Hope, Inc.  407-872-0061
A&S Quality Care Inc.  407-532-3148
AAA Quality Care, Inc.  407-222-9555
Ablehouse LLC  321-752-3923
Acts of Kindness Inc.  407-298-5731
ACTELL Elderly Care Inc.  407-518-1437
ADA Renovation Specialists  407-656-7134
ADELCARE LLC  407-850-0301
All Comfort Care  407-889-2287
All in One Support Services  407-409-4366
Angels of Hope Inc.  407-290-9387
Behavior Services of Brevard, Inc.
321-639-9800
Behavior Support Services  407-830-6412
Bishop Grady Villas  407-892-6078
Bomah Services, Inc.  407-232-3771
Brevard Achievement Center
321-632-8610
Bridge Builders of Central FL
407-296-8902
Brighter Future Services, LLC
321-662-3554
Caregivers Companion Services
407-425-9856
Changing Directions of America Inc.
407-740-0428
Children First Home Health Care Services,  407-513-3000
CJS Automotive, Inc. (Vans)
407-281-8369
Colonial Medical Supplies  407-849-6455
Community Life Options Inc.
321-258-1967
Crystal Lake Supportive Environment
407-896-1217
D & D Services  407-856-0658
Dependable Nursing Services
407-481-2011
Divine Center of Hope of Orlando
407-895-0772
Eagle Eye Group  321-437-4020
Florida Home Health  407-843-2777
Health Inspiration Inc.  407-292-4836
Home at Last of Brevard Inc.
321-723-5694
Horizons Medical Supplies  407-240-8600
Interventions Unlimited Inc.
407-678-8889
Lane Electronics & Alarm Systems
407-299-6070
Loving Care Connection, Inc.
407-253-7142
Mobility Scooter Center  321-752-4041
Optimum Rehab Inc.  407-323-6955
Osceola Association for Retarded Citizens  407-847-6016
Partners for the Future  407-788-9076
Pathways Services  407-292-7121
Prestige Construction of FL  407-384-0605
Primrose Center  407-898-7201
Rainbow Community Services
407-823-8038
Salvant Homecare Agency  407-719-6162
Sego’s Home Medical  407-268-0179
Set Free Ministry  407-697-3308
Seminole Support Services  407-328-9976
Silexa Services, Inc.  407-298-0315
Supports Unlimited Enrichment Center  407-925-7374
Threshold Inc. 407-671-7060
See www.apd.myflorida.com
http://www.apd.myflorida.com/

Assisted Living Complaints 888-831-0404, 407-228-7752

Assisted Living Facilities 888-831-0404
Complaints 888-419-3456, 850-487-2515

Assistive Technology Industry Association 877-687-2842

Assistive Listening Devices (also see Hearing)
Alexander Graham Bell Assoc. for the Deaf 202-337-5220 (Voice), 202-337-5221 (TTY)

Audex Assistive Listening Systems 800-237-0716 (Voice and TTY)
www.audex.com

Phonic Ear Inc. 800-227-0735 (Voice), 707-769-1267 (TTY)
www.phonicear.com

Sennheiser Electronic 860-434-9190
www.sennheiserusa.com

Telex Communication 952-884-4051
www.telex.com

Williams Sound 800-328-6190 (Voice), 952-943-9675 (TTY)
www.williamsound.com

Assistive Technology Educational Network of FL (ATEN) 407-688-2201
www.aten.scps.k12.fl.us

Assistive Therapy Solutions, Inc. 352-481-2659

Association of Assistive Technology Act Programs 518-439-1263

Association for Retarded Citizens of FL (ARC) 850-921-0460

Asthma and Allergy Foundation of America 800-727-8462
www.aafa.org

Attendant Care/Personal Care Services
A licensed bonded person who cares for individuals who are unable to care for themselves.
http://www.apd.myflorida.com

CCE (Community Care for the Elderly) 407-628-2884
Center for Independent Living 407-623-1070
United Cerebral Palsy 407-852-3333
United Cerebral Palsy Association 800-872-5827
Holloway Early Intervention 407-852-3300
UCP Osceola Center 407-932-3445
UCP Seminole Center 407-322-6222
UCP East Orlando 407-823-6507
Supported Living Waiver (APD) 407-245-0440
ADD (Attention Deficit Disorder) 407-263-4222

Attention Deficit Disorder (ADD)
Condition that can make it hard for a person to sit still, control behavior and pay attention.

Orlando 407-263-4222
Pembroke Pine, Broward County 954-680-0799
Tampa 813-882-5310
CHADD (Children Adults ADD) 301-306-7070, 800-233-4050
ADD Association 856-939-9099, 484-945-2101
Autism Information Center at DCD 800-311-3435
Autism Society of America 800-311-3435
Cure Autism Now 888-828-8476
National Alliance for Autism Research 888-777-6227
Attention Deficit Disorder Association 856-439-9099

Attorneys
Florida Bar Association 800-342-8011
Licensing/Examinations 850-487-1292
Referral service 850-681-0601
Audiology
FL Department of Health
(Speech, language, audiology)
850-488-0595

Aurora Ministries 941-748-3031

Autism
Neurological disorder that affects a child’s ability to communicate, understand language, play and relate to others.

Audiology

Interventions Unlmtd. 407-678-8889
Whole Sum Therapies 407-622-7177
STARS 206 297 6368

Auto Safety Hotline
800-424-9393

Avalon Tech 407-281-5121

Aviation Authority (Orlando) 407-894-9831

Banks
FL Department of Financial Services
800-848-3792, 850-410-9895
Federal National Banks 800-613-6743
Credit Cards 850-410-9275, 800-613-6743

Barn Builders Peer Support Group
Peer support for farmers and ranchers with disabilities. 800-825-4264

BASE Camp (Children’s Cancer Foundation) 407-673-5060

Bazelon Center for Mental Health Law 202-467-5730, 202-467-4232
www.bazelon.org

Beech Nut Nutrition Helpline 800-523-6633

Behavioral Support Services, Inc.
Provides behavioral and counseling services to children and adults with disabilities. 407-830-6412
www.bssorlando.com

Best Buddies
Enhances lives of people with intellectual disabilities by providing opportunities for friendship and integrated employment. 407-898-0787
www.bestbuddiesflorida.org

Buddy Break Free Respite, www.nathaniel shope.org

CHADD of Orlando, 407-447-5437
CHADD Orlando Metrowest, 407-578-6200
Give Back Orlando, www.givebackorlando.com

Orlando Brain Injury Support Group, 407-228-2818
Beta Center, Inc.
Focuses on parenting, teen moms and at risk families.
407-277-1942
www.betacenter.org

Beta Parenting Center 407-277-1942
Better Business Bureau 407-621-3300
Better Hearing Institute Helpline 800-327-9355
Big Brothers, Big Sisters of Central Florida, Inc. 407-478-2996

Bilingual Sales and Service 800-222-3111
Birth Certificates 904-359-6900
Vital Statistics 877-550-7330
Birth Control Center, Inc. 407-422-0606

Birth Defects
Physical or biochemical defect present at birth and inherited or environmentally induced.
Orlando 407-566-8304
March of Dimes 407-599-5077

Bishop Grady Villas
407-892-6078

Blind Services
FL Department of Education 850-245-0322, 800-342-1828
Division of Blind Services 407-245-0700
American Council of the Blind 800-424-8666
American Foundation of the Blind 800-232-5463
American Printing House for the Blind 800-223-1839
Blind Children’s Center Hotline 800-222-3566
Library for the Blind and Physically Handicapped 800-226-6075
Rehabilitation Center 800-741-3826
Blinded Veterans Center 800-669-7079
Canine Companions for Independence 800-572-2275
Communication Disorders Clinic 407-882-0468

Council of Citizens with Low Vision 800-733-2258
Foundation Fighting Blindness 800-683-5555
Glaucoma Support Network 800-826-6693
Guide Dog Foundation for the Blind 800-548-4337
Hadley School for the Blind 800-323-4238
MaxiAide (telephone equipment) 800-522-6294
National Alliance of Blind Students 800-424-8666
National Braille Press for the Blind 800-548-7323
National Eye Care Project 800-222-3937
National Information Clearinghouse 800-438-9376
National Library for the Blind 800-422-8567
Prevent Blindness America 800-221-3004
Recorded Books 800-638-1304
Recordings for the Blind 800-221-4792
Western Union (Braille telegrams) 800-325-6000
Carroll Store (Blind services) 617-969-6200
Boys and Girls Clubs of Central Florida  
(After school programs, educational activities, character development)  407-841-6855  
www.bgccf.org

**Braille**
- Braille Association of Mid-Florida  
  407-365-7874
- FL Bureau of Braille & Talking Books  
  386-239-6000, 800-226-6075,  
  800-955-8771 (TTY)
- Special Format Library (Braille and talking books)  
  800-226-6075, 800-955-8771 (TTY)

**Brain and Spinal Cord Injury Program**  
800-342-0778

**Brain Injury Association of Florida, Inc.**  
407-889-8588, Helpline 800-992-3442  
www.biaf.org
- FL Department of Health Brain & Spinal Program  
  850-245-4045,  
  866-875-5660 (Toll Free)
- Orlando Brain Injury Support Group  
  407-228-2818

**Breast Cancer Support Line**  
800-221-2141

**Brevard Achievement Center**  
Assists individuals with disabilities to achieve vocational and social independence (skills training, employment, opportunities).  
321-610-2160  
www.bacbrevard.com

**BrightStart Pediatrics**  
407-857-1212

**Burns**
- American Burn Association  
  800-548-2876
- Phoenix Society for Burn Survivors  
  800-888-2876

**Business Law**
- Consumer Services  
  800-435-7352, 850-488-2221
- Internal Revenue Service  
  800-829-4933, 800-351-3671

**Camp Challenge**  
352-383-4711

**Camp Thunderbird**  
407-889-8088

**Cancer Support**  
800-422-6237

**AMC Cancer Info & Counseling**  
800-525-3777

**American Cancer Society**  
407-843-8680,  
800-227-2345

**BASE Camp Children’s Cancer**  
407-673-5060

**Breast Cancer Support Line**  
800-221-2141

**Candlelighters Childhood Cancer**  
800-366-2223

**Leukemia Society of America**  
800-955-4572

**Winter Park Memorial Hospital**  
407-646-7000

**Canes for the Blind** (Folding and rigid canes)  
Revolution Enterprises  
800-382-5132,  
858-679-5785

**Canine Companions for Independence**  
407-522-3300

**Caregiving**
- Visiting Angels  
  800-365-4189

**Care4Dystonia, Inc.**  
212-755-0198

**Catholic Charities**  
407-658-0999, 407-658-1818
- Counselling  
  407-658-1818
- Family Assistance  
  407-658-0999
- Refugee and Immigration  
  407-658-0110
- Refugee Employment  
  407-277-1938

**Center for Autism and Related Disabilities**
Provides support and assistance to people with autism. (CARD-UCF)  
407-737-2566

**Center for Independence Technology & Education**  
407-898-2483

**Center for Independent Living**
*Helping people with disabilities achieve their self-determined goals for independence.*
- Winter Park  
  407-623-1070
- Lakeland  
  863-413-2722
- Titusville  
  407-268-2244
- Cocoa  
  321-784-9008

**Center for Affordable Housing, Inc.**  
407-323-3268
Cerebral Palsy
Condition caused by injury to the parts of the brain that control our ability to use our muscles and bodies.

United Cerebral Palsy Association
800-872-5827/850-878-2141
Easter Seals 800-221-6827 (Voice), 407-896-7881 (TTY)
UCP Osceola Center 407-932-3445
UCP Seminole Center 407-322-6222
UCP East Orlando 407-281-0441
Central FL Cerebral Palsy 407-852-3300

Certificate of Need (AHCA) 850-488-8673

Chamber of Commerce for Persons with Disabilities 407-947-3656

Chemical Psychiatric Dependency/Psychiatric Disorders
Kinetic Concepts, Inc. 800-275-4524
Family Network on Disability 800-825-5736
Programs for Infants 850-245-4200, 850-921-3180

Child Support Collection 407-836-2059

Children with Disabilities (ages 3-5) DOE 850-245-0478

Children’s Home Society of Central FL
(Counselling, education for emotionally disturbed children, emergency shelter, crises nursery, parenting) 407-895-5800
www.chsfl.org

Place for Children 407-836-2108

Crises Nursery Program 407-522-2288
Central FL Division 321-397-3000
Dependence Case Management 407-895-5800

Kissimmee 407-943-3003
Lilley House 407-262-7688
Osceola County 407-846-5220

Children’s Medical Services 407-856-6565

Green House Counseling 407-895-5800

Christian Help 407-834-4022

Christian Sharing Center 407-260-9155

Child/Adult Abuse Hotline Crises Intervention
FL Dept. of Children and Families 800-962-2873, press 1

Children Health Insurance
FL Kid Care 888-540-5437

Children’s Craniofacial Foundation 800-535-3643

Children’s Hospice International 800-242-4453
Children’s Rights Foundation 407-834-9797, 800-329-5437
Christian Service Center of Central FL, Inc. 407-425-2515
  Daily Bread 407-425-2523
  Fresh Start 407-422-9781
  West Orange Office 407-656-6678
  Winter Park Office 407-628-1692
Children’s Services
  Advocacy Center for Persons with Disabilities
    Tallahassee 800-342-0823
    Ft Lauderdale 954-967-1493
  Center for Children with Disabilities 800-695-0285
  Children with Special Health Care Needs (DOH) 800-654-4440
  State CHIP Program, 888-540-5437, 850-245-4218
Children’s Home Society of FL 800-247-4600
Children’s Hospice International 800-242-4453
Children’s Craniofacial Foundation 800-535-3643
Christian Service Center of CF, Inc. 407-425-2415
Ear Foundation 800-545-4327
FL Healthy Baby Hotline 800-451-2229
Gerber Consumer Information 800-443-7237
John Tracy Clinic 800-522-4582
National Adoption Center for Special Needs & Physically Disabled Children 800-862-3678
National Center for Missing Children 800-843-5678
National Center for Child Abuse & Neglect 800-394-3366
National Runaway Switchboard 800-621-4000
Shriners’ Hospital for Children 877-272-3800
Citizens Commission on Human Rights 800-782-2878
Citizens Complaint Against State Agencies
  Governor’s Office 850-488-4441
  FL Dept. of Financial Services 800-438-5326
Civil Rights Commission (Complaints) 800-552-6843
Clearer Vision Ministries, Inc. 904-797-8384
Clearinghouse on Disability Information 877-232-4968
Coalition for the Homeless of Central FL 407-426-1250
Cocaine Information Referral Service 800-262-2463
Codes and Standards
  FL Building and Standards 850-487-1824
Commission for Transportation Disadvantaged 850-410-5700
Community Care for the Elderly 407-628-2884
Community Care for Children, Inc.
  Childcare programs, parental support programs, tuition assistance programs, parent support. 407-522-2252
  www.4corlando.org
Community Acres Children’s Home
  Established by the Brevard County Board of County Commissioners to serve dependent children who have suffered abuse, neglect and/or abandonment. 321-264-5000
Community Disorders/UCF 407-249-4770
Community Health Centers
  Apopka 407-886-6201
  Eatonville 407-645-3989
  Leesburg 351-360-0490
  Pine Hills 407-209-2302
  Winter Garden 407-877-4340
  Zellwood, 351-735-2255
Community Legal Services (Fair Housing)
Orlando 407-841-7777
Osceola 407-847-0053
Seminole 407-322-8983

Community Transportation (See Lynx/Access LYNX)
Community Transportation Association of America 202-628-1480
National Transit Resource Center 800-527-8270 (hotline)
Transportation Disadvantaged Helpline 800-983-2435
Comprehensive Outpatient Rehab Facilities 850-487-2717

Consumer Protection AARP 202-434-3410
Consumer Credit Counseling Service 407-895-8886

Cooley’s Anemia Foundation Inc.
800-522-7222

Cooperative Extension 407-254-9200

Community Center Locations/Neighborhood Services
Bithlo 407-568-4025
East Orange 407-249-6279
Hal P. Marston 407-836-8484
Holden Heights 407-317-7636
John H. Bridges 407-886-4701
Maxey 407-654-5161
Lila Mitchell 407-296-5158
Pine Hills 407-254-9107
Southwood 407-355-5764
Taft 407-251-2434
Willow Street 407-254-9430

Counsel for Learning Disabilities
913-491-0111

Counseling
Central FL Haven of Hope Ministry 407-298-2056
Christian Counseling Association 407-339-0604

Lutheran Counseling Services
407-644-4692

Counsels on Developmental Disabilities (FDDC) 800-580-7801/850-488-4180

Court
Howell Branch – ICF 407-671-1115
Residential healthcare for developmentally disabled.

Craniofacial
Children’s Craniofacial 800-535-3643
Forward Face 800-393-3223
National Assoc. for the Craniofacial 800-332-2373
American Cleft Palate Foundation 800-242-5338

Crealde School of Art 407-671-1886

Crisis Hotline 800-784-2433

Crisis Stabilization Units & Short Term Residential
Treatment Facilities (AHCA) 850-487-2717

Crohn’s and Colitis Foundation
800-932-2423

Custom Mobility, Inc. 800-622-5151

Cystic Fibrosis Center (Nemours) 407-650-7366
Cystic Fibrosis Foundation 800-344-4823
Orlando 407-896-1113

Deaf/Blindness
Access through Sign Language 407-382-3823
American Association Deaf-Blind 301-495-4403
Deafness and Hearing Loss

Hearing loss and deafness affect individuals of all ages and may occur at any time from infancy through old age. There are four types of hearing loss: (1) Conductive hearing losses are caused by disease or obstructions in the outer and inner ear; (2) Sensorineural hearing loss is the result of damage to the sensory hair cells of the inner ear; (3) Mixed hearing means a problem occurs in both the outer or middle and inner ear; (4) Central hearing loss is damage to both the outer or middle and the inner ear.

- **American Council of the Blind** 800-424-8666
- **American Sign Language** 407-518-7900
- **Canine Companions Inc.** 407-522-3313
- **Deaf Service Bureau** 407-531-1299
- **FL Children w/visual impairments** 386-677-7760
- **FL Outreach Project Deaf/Blind** 904-827-2731
- **FL School Deaf/Blind** 904-827-2731
- **Hearing Me** 407-317-7430
- **Lighthouse of Central FL** 407-898-2483
- **Natl. Assoc for Visual Impairments** 800-562-6265
- **Alexander Graham Bell Association** for the Deaf and Hard of Hearing 202-337-5220 (Voice), 202-337-5221 (TTY) www.agbell.org
- **American Society for Deaf Children** 800-942-2732 (Voice and TTY) www.deafchildren.org
- **American Speech-Language Hearing Association** 301-897-5700 (Voice and TTY) www.asha.org
- **Laurent Clerc National Deaf Education Center** 202-651-5051 (Voice, TTY)
- **National Institute on Deafness** 800-241-1044 (Voice), 800-241-1055 (TTY)
- **Self Help for Hard of Hearing People** 301-657-2248 (Voice), 301-657-2249 (TTY)
- **Dial A Hearing Screening Test** 850-245-4330
- **Ear Foundation** 800-545-4327

**Deaf Services**
- **Deaf Service Bureau** 407-531-1299 (Voice, TTY)
- **Deaf Service Bureau of Central FL** 407-898-0303
- **Programs for Children (VR)** 850-245-3353, 850-245-3413, 850-245-3404 (TTY)

**Delmarva Foundation** 813-972-8100

**Dental**
- **FL Dental Association** 800-877-9922

**Dental Society of Greater Orlando**
- **407-894-9798**
- **Osceola County**, 407-343-2160

**Dept. of Agriculture & Consumer Services**
- **800-435-7352**

**Dept. of Banking & Finance**
- **800-848-3792**

**Dept. of Children & Families (DCF)**
- (Food stamps, Medicaid, financial assistance, foster care, community based care, homeless services) 407-245-0420, 850-487-1111
- **www.dcf.state.fl.us/districts/d7**
  - ACCESS FL Tallahassee 850-922-8002
  - **Mental Health Programs Office** 850-488-8304
  - **Mental Health Rep. for Children & Youth** 850-410-1177

**Dept. of Education (Div of VR)**
- **850-488-7082**
- **Bureau of Exceptional Education & Student Services** 850-245-0475
- **Coordinator of Transition Services** 351-392-0701
- **Programs for Children & Youth who are Blind or Visually Impaired** 800-342-1828, 850-245-0322
- **Programs for Children & Youth who are Deaf or Hard of Hearing** 850-245-3353/850-245-3350 (Voice), 850-245-3413 (TTY)
- **School to Work Transition Services** 850-245-3360

**Dept. of Health, Children’s Medical Services**
- (Early Steps) 850-245-4200

**Dept. of Elder Affairs**
- **800-963-5337**
Dept. of Insurance Consumer Helpline
800-342-2762

Dept. of Justice
ADA Office  www.ada.gov
Civil Rights Division 800-514-0301 (Voice), 800-514-0383 (TTY)

Dept. of Transportation 866-374-3368

Developmental Disabilities
Disabilities usually evident by age 3 (autistic disorder, Rett Syndrome, disintegrative disorder, asperger’s, pervasive developmental disorder not otherwise specified.

Agency for Persons with Disabilities
(Serving Orange, Brevard, Osceola, Seminole) Orlando, District 7 407-245-0440

Agency for Health Care Administration
888-419-3456

State Developmental Disabilities Planning Council, 850-488-4180

Asperger Syndrome Coalition of the U.S. 866-427-7747

Autism Society of America 800-328-8476

International Rett Syndrome Association 800-818-RETT

Autism Coalition
www.autismcoalition.com

Councils on Developmental Disabilities
850-488-9071

Autism-PDD Resources Network
www.autism-pdd.net/

Protection and Advocacy Agency
850-488-9071

See: Primrose Center, Quest Inc., Threshold Inc.

University Centers for Excellence
Univ. of Miami 305-243-6801

Devereux Florida 407-362-9210, 321-281-3840
www.devereux.org

Treatment Center (mental health)
407-812-4555

Orange/Osceola/Seminole
407-975-2565

Diabetes
Excess insulin and sugar in the blood and urine.

Diabetes Association 407-660-1926

Diabetes Control and Health
850-245-4330

Disabilities 407-836-6568

Disability Advisory Board (Orange County)
Public forum for individuals with disabilities.
407-836-6568

Disability Awareness
Specific Disability 800-695-0285
www.nichcy.org/search/htm

Government’s Resource List
www.disabilityinfo.gov

Community Awareness
www.nichcy.org/hewsdiag.asp
www.nichcy.org/pubs/bibliog/bib13txt.htm

Concepts of Disability
www.nod.org

What is the ADA?
www.adata.org/index.html

Access Board (removing physical barriers)
www.access-board.gov

Barrier to employment
www.jan.wvu.edu

Accessibility Cop
http://bobby.watchfire.com

Higher Education
www.ahead.org

Housing
www.hud.gov/groups/disabilities.cfm

Information Technology
www.washington.edu/accessit/index.php

Recreation
www.ncaonline.org

Transportation
www.dot.gov.org

Houses of Worship
www.rrf.org/noteworthy/accessible.html

Advocacy Center for Persons with Disabilities 954-967-1493

FL Association of Rehab Facilities Inc.
850-877-4816

VSA Florida 813-975-6962

Statewide Advocacy Network
813-258-5700
Disability Organizations
Autism Society of Greater Orlando
Division of Blind Services
Lighthouse Central FL
Easter Seals
UCP
Family Care Council
Mid FL Council for the Blind
National Federation of the Blind
Primrose Center
Quest Inc.
Brain Spinal Cord Injury Network
Vocational Rehabilitation

Disabled American Veterans of Central FL
407-843-3722

Discovery Toys, Inc. 888-663-8677

Discrimination/Civil Rights 800-669-4000
EEOC Clearinghouse 800-669-3362
Fair Housing Continuum 321-633-4551
FL Commission on Human Relations 850-488-7082
Office for Civil Rights 800-368-1019
Housing Discrimination Hotline 800-669-9777
Division of Vocational Rehabilitation 888-838-2253

Division of Blind Services 407-245-0700
Blind Babies Program (0-5 years)
’ Program (5 to Transition)
School to Work Program (same as Transition) Tallahassee 800-342-1828
Lakeland 863-499-2385
Tampa 813-871-7190

Division on Developmental Disabilities 609-631-2200, 800-832-9173

Division of Emergency Management 850-413-9969

Division of Vocational Rehabilitation 800-451-4327

Division of Workforce Education Career and Technical Education for Students with Disabilities 850-245-9022

Dogs
Assistance Dog Institute 800-284-3647
Canine Companions for Independence 800-572-2275
Guide Dog Foundation 800-548-4337
Southeastern Guide Dogs 941-729-5665

Domestic Violence
FL Hotline 800-500-1119
National Hotline 800-799-7233
Helpline 800-799-7233, 800-222-2000 (TTD)

Do Not Resuscitate Cards
Bureau of Emergency Services 850-245-4440

Down Syndrome
Chromosomal condition associated with mental retardation.

National Down Syndrome Congress 800-232-6372, 770-604-9500
www.ndscenter.org
National Down Syndrome Society 800-221-4602
The ARC of the U.S. 301-565-3842
Down Syndrome Association of Central FL 407-540-1121

Drug Discount Cards
866-341-8894 (Voice), 866-763-9630 (TTY)
Drugs
Alcohol and Drug Abuse Helpline 800-821-4357
Cocaine Information Referral 800-262-2463
Clearinghouse for Drugs and Alcohol 800-729-6686
Rebate 888-419-3456

Dyslexia
Unable to read or use language
Educator’s Publishing 800-225-5750
International Dyslexia Association 800-222-3123

Early Intervention
Programs for Children with Disabilities
Ages 3-5 years
FL Partnership for School Readiness 850-922-4200
Programs for Infants & Toddlers with Disabilities (Birth to age 2) 850-245-4200
Blind Children’s Center 323-664-2153
Children’s Medical Services 407-856-6519
FL Diagnostic & Learning Resources 407-317-3660
FL Directory of Early Childhood Services 800-654-4440
1st Choice Behavior Solutions 407-413-9550
National Dissemination Center 800-695-0285
Office of Special Ed & Rehab 202-205-8241
Center for Independent Living 407-623-1070
Easter Seals Central FL 407-896-2293
Seminole County Healthy Start 407-839-7235
Destiny Foundation 407-849-0079
O.C. Health Department 407-836-7185
Seminole Health Department 407-665-3700
Early Childhood Services 850-487-6301, 800-654-4440
Easter Seals FL 407-629-7881
Easter Seals, Central FL 407-629-4565

Education
FL State Dept. of Education 850-487-1785
Special Education 850-488-1570
Exceptional Student 850-245-0478
Vocational Education 850-245-9022
K-12 Initiatives 850-245-9057
Adult Education, Adult Migrant, GED 850-245-9008
Career Planning 850-245-0908
Office for Students with Disabilities 352-392-1261

Elder/Seniors
Elder Care Locator 800-677-1115
Elder Care Helpline 800-262-2243
Elderly Programs 407-836-7616
Citizens Commission for Children 407-836-7610
Community Action 407-836-8476
Office on Aging 407-836-6563

Emergency Funds
(Food pantry, rent, mortgage, utility assistance, youth services)
Catholic Charities 407-658-1818
Orange County Crises Assistance 407-836-6500
Long term hardships 407-836-6512
Home Visitors 407-836-9512
Low Income Home Energy 407-836-7429
Veterans Services 407-836-8990

O.C. Government Services 3-1-1
FEMA Florida 407-858-6207

Emergency Medical Services 407-836-8960
Office of Medical Examiner 407-650-9400
Special Needs 407-836-9319

Emotional Disturbance
Emotional state includes schizophrenia but does not apply to children who are socially maladjusted, unless an emotional disturbance condition has been determined.
American Academy of Child & Adolescent Psychiatry 202-966-7300
www.aacap.org
### Employment and Training (Disabilities)

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<th>Organization / Program</th>
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<td>850-224-4493</td>
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<td>Agency for Workforce Innovation</td>
<td>850-488-7228/850-245-7105</td>
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<td>State Vocational Rehabilitation</td>
<td>800-451-4327</td>
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<td>Central FL Contract Industries</td>
<td>407-660-8330</td>
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### Employment Job Services

- See Division of Blind Services
- See Lighthouse Central Florida
- See Center for Independent Living
- See Epilepsy Association of Central FL
- See Goodwill Industries
- See Orange County Public Schools
- See Workforce and Employment Opportunities

### Epilepsy

A disturbance of the electrical rhythms of the central nervous system; sometimes seizure disorder.

- Epilepsy Foundation – National Office
  - 301-459-3700, 800-332-1000 (Toll Free)
  - [www.epilepsyfoundation.org](http://www.epilepsyfoundation.org)
- National Institute of Neurological Disorders
  - 301-496-5751, 800-352-9424
  - [www.ninds.nih.gov](http://www.ninds.nih.gov)
- Epilepsy Association of Central FL
  - 407-422-1416
- Wayne Densh Center
  - 407-422-1416
- Epilepsy Services Program (FDOH)
  - 850-245-4330
- Episcopal Counseling Center of Central FL
  - 407-423-3327
- Central FL Epilepsy Foundation
  - 407-422-1416

### Equal Employment Opportunity Commission (EEOC)

- Federal Office
  - 800-669-4000
- Publications Info
  - 800-669-3362

### Ethics

- FL Commission on Ethics
  - 850-488-7864

### Exceptional Student Education Program Development & Services

850-245-0475

### Eyes

- Florida’s Vision Quest, Inc. (Eyeglass provision donations)
  - 407-323-2040
- FAAST
  - 850-487-3278

### Fair Housing Hotline

800-669-9777

### Families of Spinal Muscular Atrophy

800-886-1762

### Family Care Council, Area 7

407-834-8643

### Family Caregiver Alliance

800-445-8106

### Family Medical Leave Department of Labor

866-487-9243

### Family Network on Disabilities

800-825-5736

### Family Services Department

- Citizens Commission for Children
  - 407-836-7610
- Community Action
  - 407-836-9333
- Cooperative Extension
  - 407-836-7570
- Family Resources Program
  - 407-836-6500
- Head Start
  - 407-836-6590
- History Center
  - 407-836-8500
- Mental Health & Homeless
  - 407-836-7608
- Ryan White (HIV/AIDS)
  - 407-245-0126
- Youth & Family Services
  - 407-836-7600
Veterans 407-836-8990
Aging Program Office 407-836-6563
Disability Program Office 407-836-6568

Family Village
Online global community that integrates information, resources and communication opportunities for persons with disabilities.
http://www.familyvillage.wisc.edu/

FDLRS Action Resource Center (Disabilities)
Florida Diagnostic & Learning Resource Center 407-317-3660, 800-262-1596
www.fdrls.ocps.net

Federal Agencies
Access Board 800-872-2253 (Voice)
www.access-board.gov
Federal Communications Commission 888-225-5322 (Voice), 888-835-5322 (TTY)
http://www.fcc.gov/owd
http://www.ncd.gov
National Health Information Center 800-336-4797
http://www.health.gov/nhic
Office of Special Education Programs 202-245-7531
http://www.ed.gov/about/offices/list/osep/osep/index.html
US Department of Education 202-245-7531
http://www.ed.gov/about/offices/list/osep/osep/index.html
US Dept. of Health & Human Services 800-368-1019 (Voice), 800-537-7697 (TTY)
http://www.hhs.gov/ocr/
http://www.hud.gov/offices/fheo/index.cfm
US Department of the Interior Office of Civil Rights 202-208-5693 (Voice) 202-208-5998 (TTY)
http://www.doi.gov/diversity/6disability.htm
US Department of Justice 800-514-0301 (Voice), 800-514-0383 (TTY)
http://www.usdoj.gov/crt/ada/adahom1.htm
US Department of Labor 202-693-6500 (Voice), 202-693-6515 (TTY)
http://www.dol.gov/oasam/programs/civil.htm
Job Accommodation Network 800-526-7234 (Voice and TTY), 800-ADA-Work (ADA Information)
http://janweb.icdi.wvu.edu
Office of Disability Employment Policy 866-633-7365 (Voice), 866-889-5627 (TTY)
http://www.dol.gov/odep/welcome.htm
US Department of Transportation 888-446-4511
http://www.fta.dot.gov
Federal Communications Commission 888-225-5322

Federal Government Agencies
Miami EEOC Office 800-669-4000
Office of Civil Rights, Atlanta 404-562-6350
US Small Business Administration Atlanta 404-331-0100
VA Regional office, Regional Office St. Petersburg 800-827-1000
Federal Student Aid 800-433-3243
Federal Transit Administration Atlanta 404-865-5600

Fibrodysplasia Ossificans Progressive Foundation 407-365-4194

Florida Abuse Registry 800-962-2873, 800-453-5145 (TDD)

Florida AIDS
Hotline 800-352-2437
Spanish 800-545-7432
Creole 800-243-7101

Florida, State of
Central Florida Specialist Assistant to the Governor 407-235-3921
FL Alliance for Assistive Service & Technology Orlando
850-487-3278, 888-788-9216
850-022-5951 (TTY)
407-882-9463
FL Association of Centers for Independent Living 866-575-6004
FL Association of the Deaf
www.fadcentral.org
FL Association of Rehabilitation Facilities 850-877-4816, www.floridaarf.org
FL Association of Support Coordinator www.fl-fasc.com
FL Centers for Autism & Related Disabilities 850-487-9758
FL Coalition of Homeless 850-412-0021
FL Commission on Human Relations 850-488-7082
Discrimination in Employment 800-342-7082
FL Commission for Transportation Disadvantaged 850-410-5700
FL Council for Community Mental Health 850-224-6048
FL Dental Association 800-877-9922
FL Department of Children & Families 407-245-0400 (Orange, Seminole Osceola & Brevard Counties)
www.state.fl.us/cf_web/
Food Stamps (online with computer) www.myflorida.com/accessflorida/
Adult Services 407-245-0410
Brevard County 321-690-3805
Osceola County 407-846-5000
Alcohol/Drugs 407-245-0420
Developmental Services 407-245-0440
Economic Self-Sufficiency 407-245-0450
Orlando 407-245-1500
Sanford 407-330-6909
Orange County 407-897-5850
Osceola County 407-846-5357
Seminole County 407-302-6978
Orange County Public Health 407-836-2600
Apopka Clinic 407-886-6201
East Side Clinic 407-249-6232
Food Stamps 866-762-2237
FL Dept. of Community Affairs 850-488-7956
FL Kidcare (Low income uninsured) 888-540-5437
FL Dept. of Corrections (Tallahassee) 877-884-2846 (Victims only, Toll Free) 888-558-6488 (Citizen services)
FL Department of Education
Workforce Education 850-245-0446
Apprenticeships 850-245-9004
K12 Initiatives 850-245-9057
Adult Education 850-245-9906
ESOL, GED 850-245-9906
Career Planning 800-342-9271
Bureau of Exceptional Education 850-245-0475
Office of No Child Left Behind 850-245-0501
FL Program for Infants & Toddlers 850-245-4218
School to work Transition Services 850-245-3360
Special Needs 850-245-9022
FL Department of Education Clearinghouse 850-245-0477
John McKay Scholarship Program 850-245-0502
FL Dept. of Elder Affairs 407-228-7700
FL Department of Health
Orange 407-858-1400
Vaccinations 407-836-2600
Osceola Public Health 407-343-2000
Seminole County 407-665-3000
Environmental Health 407-665-3606
Oviedo Clinic 407-665-3290
Sanford Clinic 407-665-3000
Tallahassee 850-245-4444

FL Department of Veterans Affairs
850-487-1533

FL Developmental Disabilities Council (FDDC) 850-488-4180

FL Diagnostic & Learning Resources Systems (Orange, Lake, Osceola, Seminole, Sumter Counties) 407-317-3660, 800-262-1596

FL Directory of Early Childhood Services 800-654-4440
  Program for Children with Disabilities 850-245-0478

FL Division of Blind Services 407-245-0700 (Tallahassee), 386-226-3335

FL Division of Emergency Management 850-510-2177

FL Dog Guides 941-748-8245

FL Domestic Violence Helpline 800-500-1119

FL Healthy Baby (Hotline) 800-451-2229

FL Hospital (Orlando)
  602 E. Rollins Street 407-896-6611
  601 E. Altamonte Dr. 407-303-4321
  201 N. Park Ave., Apopka 407-889-1000
  7727 Lake Underhill Dr. 407-277-8110
  Kissimmee 407-846-4343
  Women's Center 407-303-1200

FL Housing Coalition 850-878-4219

FL Housing Corporation Finance 850-488-4197

FL Independent Living Council, Inc.
877-822-1993 (Oversight of 21 centers for independent living)

FL Institute for Family Involvement 877-926-3514

FL Institute of Rehab Education (Visually impaired or blind) 850-942-3658

FL Justice & Peace Center 877-732-2359

FL Kidcare
CHIP, healthcare for low income uninsured children. 888-540-5437

FL Literacy Coalition, Inc. 407-246-7110

FL Mental Health Agency 850-488-8304

Mental Health Representative for Children And Youth 850-488-8304

FL Relay Services
800-955-8770, 800-955-8013 (Voice and TTY)
800-955-8771 (TTY), 850-508-0594

FL Disabled Outdoors Association (FDOA) 850-201-2944
www.fdoa.org

FL Respite Coalition, Inc. 407-740-8909

FL School of the Deaf and Blind 800-356-6729
  St. Augustine 904-827-2200

FL Spinal Cord Injury Resource Center 800-995-8544

FL Statewide Advocacy Council 800-342-0825, 850-488-6173

FL Supported Employment 407-740-8909
www.flse.net

FL Telecommunications Relay Service, Inc.
Audio Equipment Assistance 800-222-3448
FL Vocational Rehabilitation  850-488-6210, 800-451-4327
FL Voice on Mental Illness (NAMI)  850-671-4445

Food/Clothing/Furniture
Azalea Park UMC (disc. groceries)  407-277-3472
Bread of Life  407-971-1770
Broadway UMC (disc. groceries)  407-841-8902
Catholic Charities  407-658-0999
Calvary Outreach  407-644-1199, x304
Carter Tabernacle CME (disc. groceries)  407-295-4931
Christian Service Center  407-425-2415
Christian Sharing Center  407-260-9155
Church of the Good Shepherd  407-644-5350
Community Action  407-836-9333
Community Service Center  407-851-5920 (Emergency assistance)
Covenant House CDC (disc. groceries)  407-425-3001
Crossroads Coffeehouse  407-843-7646
Destiny Community Assistance Center  407-849-0079
Dress for Success  407-628-0506
Faith UMC (disc. groceries)  407-275-1771
Family Service Center  407-317-7698
Food Shopping Service (Homebound)
  Winn Dixie  407-849-0079
  Goodwill  407-857-0659
Human Crises Council  407-294-4704
Jewish Family Services  407-644-7593
Joy Metropolitan Community Church  407-894-1081
Loaves & Fishers  407-886-6005
Mercy Ministries  407-644-9070
Mustard Seed  407-875-2040
New Beginnings  407-850-6063
Orlando Union Rescue Mission  407-841-7578
Pine Hills UMC (disc. groceries)  407-293-0545

Prince of Peace Lutheran Church (disc. groceries)  407-277-3945
Rescue Outreach Shelter  407-321-8224
Salvation Army Sanford  407-322-2642
  W. Colonial  407-423-8581
  S. Semoran  407-671-4419
Sanford Christian Sharing  407-322-2513
Second Harvest Food Bank  407-295-1066
Seed of Hope Outreach  407-661-7333
Seniors First  407-292-0177
St. Luke’s UMC (disc. groceries)  407-876-4991
Thrift Store  407-339-7947
Union Rescue Mission  407-841-7578

Food Allergy Network  800-929-4040
Food Stamps  866-762-2237
Forward Face  800-393-3223

Foster Care
Specialized family care services for children and special needs children and youth. 407-836-7665
Children’s Home Society  407-895-5800
Family Services – Metro Orlando  407-578-0074
Share the Care  407-423-5311
Catholic Charities  407-658-0999
Crises Nursery  407-522-2288
Devereux Wymore Service Center  407-975-2565
Devereux Therapeutic Foster Care  407-738-5543

Foster Homes  407-333-8256
Foster Grandparent Program of Central FL  407-298-4180

The Foundation Fighting Blindness  800-683-5555

Freedom Ride Inc.
Therapeutic horseback riding, equestrian therapy for diseases and disabilities. 407-293-0411

Frontline Resources  408-293-3000

FSU Center for Autism and Related Disorders  800-769-7926
Gerber Consumer Information
800-443-7237

Girls and Boys Town of Central FL 407-366-3667
   Emergency Shelter 407-365-7662
   Shelter Program 407-323-6903

Give Back Orlando www.givebackorlando.com
Give Kids the World 407-396-1114

Glaucoma Support Network 800-826-6693

Goals, Inc. 407-841-7777 (Legal Services)

Golden Rule Housing 407-324-9123

Goodwill Industries of Central FL
   Orange County 407-235-1500
   Broward County 954-486-1600
   N. Florida 904-384-1361
   S. Florida 305-325-9114
   SW Florida 239-995-2106
   Suncoast 727-523-1512
   Gulfstream 561-848-7200

Guide Dog Foundation for the Blind
800-548-4337

Guardian Care Nursing & Rehab Center
407-295-5371

Grand Avenue Economic Community Action
   Development Corporation 407-521-6335

Grove Counseling Center
   Outpatient, prevention services
   407-327-1765

Guardian Care Nursing & Rehab Center
407-295-5371

Hadley School for the Blind 800-323-4238

Handicapped Parking 850-617-2000

Hands of Florida (Housing services, counseling, down payment assistance, housing search) 407-447-5686

Harbor House Center Against Domestic Violence 407-886-2856 (Service/Intake),
   800-500-1119 (Helpline/Hotline)

Healing the Children
Pediatric medical/surgical care for children in uninsured families. 407-877-9311
www.youcanheal.org

Health Department
407-836-2600 (Orange County)
   State Mediation System 850-245-0476
   www.orchd.state.fl.us

Healthcare (medically needy)
   AIDS Clinic 407-836-2690
   Dream Center 407-302-0880
   Hill Burton Program 800-638-0742
   Health Dept. Orange 407-836-2600
   Health Dept. Seminole 407-665-3400
   Central FL Health Center for Indigent 407-322-8645
   FL Kidcare 888-540-5437
   Grace Medical Home 407-936-2785
   Shepherd’s Hope 407-905-2006
   Stepping Stones (Medical equipment) 407-649-4100

Healthcare Center for the Homeless
407-428-5751

Healthcare Services
   FL Agency for Healthcare Admin.
   850-414-6010
Health & Human Services
Provider Referral Resource Line
850-224-6333

Health Insurance for Children
Kidcare 888-540-5437
Early Steps (children's medical)
850-245-4200, 800-654-4440

Health Insurance Fraud 800-378-0445

Health Maintenance Organization
Hotline 800-226-1062
Spanish 800-342-2762

Health South Rehabilitation 800-768-0018

Health Services
Emergency Medical Services 407-836-9060
Primary Care Access Network 407-836-7226
Secondary Services 407-836-7100

Hearing (Deaf and Hearing Impaired)
American Society for Deaf Children
800-942-2732
Better Hearing Institute Helpline
800-327-9355
Dial a Hearing Screening Test
800-222-3277
FL Relay Services 800-955-8770
FL Telecommunications Relay
800-222-3448
FL Association of the Deaf
www.fadcentral.org
Hear Now 800-648-4327
International Hearing Aid Helpline
800-521-5247
League for the Hard of Hearing
954-731-7200 (Voice and TTY)
National Assoc. of the Deaf
800-237-6213, 800-237-6819 (TDD)
Occupational Hearing Services
800-622-3277
Speech and Hearing Helpline
800-638-8255
TDD Directory Assistance 800-855-1155
Hearing Aids 800-521-5247

Hearing Impairments
Programs for children and youth.
Division of Vocational Rehabilitation
850-488-6210
FL Telecommunications Relay
800-222-3448, 888-447-5620
FL Dog Guides 941-748-8245
FL School of the Deaf & Blind
904-827-2200

Hearing Loss Association of America
301-657-2248

Hearings Child Support, 9th Circuit Court
407-836-2287

Heart Disease
American Heart Association
407-843-1330
Heart of FL United Way 407-835-0900

Help Now
24 hour domestic violence crises hotline, shelter information.
407-847-8562 (Osceola County)
www.givekidssafeshelter.com

Hemophilia Foundation of Greater Orlando 407-629-0000

Higher Education and Adult Training
800-544-3284

Hill-Burton (free) Hospital Care Program
800-638-0742

Home Health Care 850-414-6010

Home Health Agency Hotline 800-962-6014

Home Medical Equipment Providers
850-414-6010

Homeless Services
Central Care Mission 407-299-6146
Christian Service Center of Central FL
407-425-9513
Coalition for the Homeless 407-426-1250
Covenant House 407-426-7888
Covenant House (under age 21)
407-482-0404, 407-482-0657 fax
FL Coalition for the Homeless 407-834-2222
Homeless Services Network of Central FL 407-893-0133
Mental Health Association of Central FL
(Orange, Brevard, Ocala, Lake, Seminole) 407-855-0588, 407-855-9688 fax
Orlando Union Rescue Mission Men’s Division 407-423-3596
Salvation Army Men’s Shelter 407-423-8581
Transition House 407-846-0068
Women’s Residential & Counseling Center 407-425-2502

Hospice
Children’s Hospice 800-242-4453
National Hospice 800-658-8898
Hospice of Orange/Osceola 407-599-5079

Hospitals
Arnold Palmer Hospital for Children & Women 407-649-9111
Central FL Regional 407-321-4500
Florida Hospital 407-303-6611
Florida Hospital – Behavioral Health 407-303-8533
Florida Hospital – Celebration 407-764-4000
Health Central - Ocoee 407-296-1000
FL Hospital Kissimmee 407-846-4343
LaAmistad Behavioral Health 800-433-1122
Orlando Regional Healthcare 407-892-2135
MD Anderson Cancer 407-648-3800
Lucerne Hospital 407-649-6111
Sand Lake Hospital 407-351-8500
Orlando 407-351-8500
S. Seminole Hospital 407-767-1200
St. Cloud Hospital 407-892-2135
South Lake Hospital 352-394-4071
Osceola Regional Medical Center 407-846-2266
Winter Park Memorial Hospital 407-646-7001

Housing  (Disabled, disadvantaged, troubled teens, homeless)
Center for Affordable Housing 407-323-3268
Bishop Grady’s Villas 407-892-6078
Fresh Start Project 407-422-9781
Golden Rule Housing 407-647-4047
Good Samaritan Home 407-322-3321
Habitat for Humanity
   Greater Orlando 407-648-4567
   Osceola 407-943-3669
   Seminole 407-696-5855
   Space Coast 321-264-1549
   Winter Park 407-645-4408
HANDS 407-839-4357
Hope and Help Center 407-645-2577
House of Hope 407-843-8686
Housing Authority
   Orlando 407-894-1500
   Kissimmee 407-742-8400
   Sanford 407-323-3150
   Winter Park 407-645-2869
Housing & Community Development 407-836-5150
HUD Housing Discrimination 800-669-9777
HUD User 800-245-2691
National Accessible Apt Clearinghouse 800-421-1221
Howard Phillips Center for Children and Families
   Healthy families, “Hug Me” program
   Teen Express 407-317-7430
Howell Branch Court – ICF
   Residential healthcare for the developmentally disabled. 407-671-1115
HUD Housing (Orlando) 407-648-6441
   www.hud.gov/florida
   Mortgage default counseling 407-254-5974 (Acorn)
   Consumer Credit Counseling
800-741-7040  
Central FL Hands  407-447-5686  
Fannie Mae Conventional loans  800-732-6643  
Housing Discrimination Hotline  800-669-9777  
Homeowner Preservation  
www.995hope.org  
HUD certified counselor agency  
www.hud.gov/offices/  
How to Avoid Foreclosure  
www.hud.gov/news/  

**Housing (Other)**  
Mother Weaver’s Place  407-327-8224  
Salvation Army  407-423-8581  
Harbor House  407-886-2856  
Women’s Center  321-242-3110  

**Human Crises Council, Inc.**  407-294-4704  
**Human Growth Disorder**  800-451-6434  
**Human Relations Commission**  800-342-8170  
**Hunger Hotline**  866-348-6479  
**Huntington’s Disease Society of America**  800-345-4372  

**IBM Support Center for Persons with Disabilities**  800-426-2133, 800-426-2255 (TDD)  

**Immunology: Allergic Disorder**  
Allergy & Asthma Network  800-878-4403  
American Academy of Allergy  800-822-2762  
American Diatetic Assoc.  800-877-1600  
Asthma & Allergy Foundation  800-727-8462  
Chronic Fatigue & Immune Dysfunction  800-772-1213  
Food Allergy Network  800-929-4040  
Immune Deficiency Foundation  800-296-4433  
National Jewish Medical Research Center, 800-222-5864  

**IEP Advocate**  407-342-9836  

**Independent Living Section Statewide**  
**Living Councils (SILC)**  850-488-5624, 877-822-1993  
FL Assoc of Centers for Independent Living (FACIL)  850-575-6004, 866-575-6004  
Space Coast CIL, Cocoa  321-633-6011  
DisAbility Solutions for Independent Living  386-255-1812  
CIL in Central Florida, Inc.  407-623-1070, 877-891-6448  
CIL in Central Florida, Lake Co.  863-413-2722, 888-263-6692  
CIL of No. Central FL, Ocala  352-368-3788 or 800-265-5724  

**International Rett Syndrome Association (IRSA)**  800-818-7388  

**Ivy Lane Family Caring & Nurturing Center**  407-523-3004  

**Immigration**  
Lutheran Immigration Services  407-86901909, 407-869-0988  
Catholic Immigration and Refugee Service  407-658-0110  
Legal Aid Society of Orange County  407-841-8310  
American Immigration Services Center, Inc.  407-841-1520  
Immigration Rights Center  407-381-0465
Interpreter Services
- ASL Interpreters 407-518-7900
- Access through Sign Language 407-382-3823
- Central FL Deaf Service Bureau 407-531-1299
- Florida Relay Service dial 7-1-1
- Interpretex 407-260-0114 (Voice and TTY)
- Voice Over 877-955-5334 (speech to speech)
- Interventions Unlimited 407-678-8889

Jewish Community Center of Central FL 407-645-5933
- JCC South 407-239-7411
- Jewish Family Services 407-644-7593
- Greater Orlando 407-644-7593

Job Accommodation Network 800-526-7234

Job Corps
Provides GED/high school diploma, vocational tech training and placement to 16-24 year olds. 407-531-1225 (voc tech)

Juvenile Diabetes Foundation 800-533-2873
- Research Foundation 407-774-2166
- K-9 Services 407-339-2275

Kidney Disease
- American Association 800-749-2257
- American Kidney Fund 800-638-8299
- Kidney Foundation 407-894-7325
- National Foundation 800-622-9010

Kinetic Concepts, Inc. 800-275-4524

La Amistad Behavioral Health Services 800-433-1122

Lakeside Alternatives (Mental health)
Provides high quality, cost effective behavioral healthcare services. 407-291-6335, 407-875-3700

Lakewood Adult Care Center
LaAmistad is a residential care facility for adults with mental health issues. 407-332-1711
www.lakewoodcenter.org

Law Enforcement
- O.C. Sheriff 407-836-7900

Legal (Attorneys/lawyers)
- Lawyer Referral 407-422-4537
- Florida Bar 800-342-8011

Legal (Protection and advocacy)
- Advocacy Center for Persons with Disabilities 800-342-0823 (Toll Free), 800-350-4566 (Spanish/Creole)

Legal Aid Society of Orange County 407-841-8310

FBI 407-875-9976
FDLE 407-245-0801
US Secret Service 407-648-6333

Learning Disability
There is no one sign that shows a person has a learning disability. Experts look at noticeable difference between how well a child does in school and how well he/she could do given intelligence and ability.
www.nichcy.org/resources/LD1.asp

Division for Learning Disabilities 703-620-3660
International Dyslexia Association 800-222-3123
Learning Disabilities Association of America 412-341-1515
National Center for Learning Disabilities 888-575-7373
National Dissemination Center for Children with Disabilities 800-695-0285
Toni Jennings Exceptional Education (UCF) 407-823-2140
Council for Learning Disabilities 913-491-1011
Recording for the Blind and Dyslexic 866-732-3585
Schwab Learning www.schwablearning.org

Legal Aid Society of Orange County 407-841-8310
Legal Aid Society of Seminole County  
407-834-1660

Leukemia Society of America  
407-898-0733

Leukodystrophy  800-722-5483

Libraries for the Disabled  
Blind Services  407-245-0700 (DBS)  
Library of Congress  800-424-8567  
Rehab Center  800-741-3826  
Talking Books  800-226-6075

Lifeline of Central FL, Inc.  
Crises Line  407-425-2624  
Administrative  407-425-5201  
Teen Hotline  407-841-7413  
Grief Line  407-447-3388

LifeShare Management Group  
813-948-1500

Life Skills Training  
Center for Independent Living  
407-623-1070  
Division of Blind Services  407-245-0700  
Goodwill Industries, Self-Sufficiency  
407-872-0770  
Lighthouse of Central Florida (Blind)  
407-898-2483

Lighthouse Information and Service Line  
National vision information  800-334-5497

Lighthouse Central Florida  407-898-2483

Lighthouse International  
Retail store carries magnifiers, lamps, Braille speaker phones, writing guides, talking pagers, games, toys, etc.  800-829-0500, 212-821-9200

LifeShare Management Group  
813-948-1500

LifeSkills Academy  
Telephone equipment for visually impaired.  
800-522-6294

LYNX Transportation  407-841-2279  
Press 1 – Fixed route  
Press 2 – Identification Certification  
Press 3 – Customer relations  
Press 4 – Advertising  
Press 5 – Access LYNX  
Press 6 – Dial by Name  
Press 7 – Repeat  
Press 9 – Carpool/Vanpool/Wage

MD Anderson Cancer Center  (see Hospitals)

MADD (Mothers Against Drunk Drivers)  
Orlando  407-831-6233  
Hotline  800-772-6233

Make a Wish Foundation  407-622-4673

March of Dimes  405-599-5077

Maxi Aide  
Telephone equipment for visually impaired.  
800-522-6294

McKay Schools  
State Parents Hotline  1-800-447-1636  
www.floridachoice.org

McKay Schools – Orlando  
ABC-Applied Behavior Center  
Bridges Academy  
Center Academy  
Chrysalis School at Read America  
Conductive Education  
Harbor School  
Interventions Unlimited  
Lawton Chiles Preparatory School  
LifeSkills Academy  
Maitland Academy  
Pace Brantley School  
Pathways Private School  
QuestKids Academy  
The Paragon School  
The Village Academy  
UCP’s College Transition Program

Medicaid (AHCA)  407-245-0400  
Hotline  888-419-3456  
Medicare/Medicaid Services  
877-267-2323
Mental Health

Advocacy Center for Persons with Disabilities 800-342-0823
Brevard (Circles of Care) 321-722-5200
Crisis 407-836-7608
Children and Youth 850-488-8304
Department of Children & Families 407-245-0400
Depression Bipolar 800-826-3632
First Call for Help 407-839-4357
Kids House of Seminole 407-324-3036
Lake County 352-315-7800
Lakeside Alternatives 407-875-3700
Lifeline of Central FL 407-425-2624
NAMI 850-671-4445
NAMI Greater Orlando 407-253-1900
www.namigo.org
Osceola County 407-846-0023
Seminole County 407-831-2411
State Mental Health Agency 850-488-8304

Teen Hotline 407-841-7413
Drop In Centers:
Crossroads Sanford 407-330-0797
NAMI Greater Orlando 407-253-1900
Orange County Pathways 407-843-5530
Osceola County 407-846-1800
Psychological Wellness 407-830-6033
Seminole County 407-831-2411

Mental Health Association of Central Florida
Promotes mental health education, preventing mental disorders and achievement through education and services in Central Florida.
407-898-0110
www.mhacf.org

Mental Retardation
When a person has certain limitations in mental functioning and skills such as communicating, taking care of him/herself and social skills.
ARC Florida 850-921-0460
Division on Disabilities 888-232-7733

Metro Orlando Urban League 407-841-7654
Aids/HIV Education
Black on Black Crime Prevention
Comprehensive Housing
Employability Skills Training
Energy Payments Financial Aid
Housing Locator Assistance
Rent, Mortgage & Utilities Assistance
Self-esteem & Family Values
Voter Registration
Sewer & Garbage Utility Deposit Assistance

Mid Florida Tech 407-251-6013
Missing Children Center 407-327-4403
Morning Star School 407-295-3077
Multiple Sclerosis 800-344-4867
Mid Florida MS Chapter 407-478-8880
Mobility Freedom 352-429-3972
Multiple Disabilities
Traditionally labeled as having severe to profound mental retardation

Medic Alert Foundation 800-432-5378
Medical Equipment/Suppliers
Care Medical Equipment 407-856-2273
Colonial Medical Suppliers
Orlando 407-849-6455
Winter Park 407-679-2133
Discount Mobility 407-438-8010
Home Care 850-414-6010
Quest Medical Outfitters 407-898-2998
JRS Medical Supply & Oxygen 407-380-5005
Adaptive Mobility 407-426-8020
FL Home Health Equipment 407-843-2777
Home Safe 813-890-8809
Ride Away Handicap Equipment 603-216-3955
SureHands Life & Care Systems 800-724-5305

Medicare Hotline 800-633-4227
Medicare Rights Center 800-333-4114

Mental Health

Advocacy Center for Persons with Disabilities 800-342-0823
Brevard (Circles of Care) 321-722-5200
Crisis 407-836-7608
Children and Youth 850-488-8304
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Lake County 352-315-7800
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Division on Disabilities 888-232-7733

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Black on Black Crime Prevention
Comprehensive Housing
Employability Skills Training
Energy Payments Financial Aid
Housing Locator Assistance
Rent, Mortgage & Utilities Assistance
Self-esteem & Family Values
Voter Registration
Sewer & Garbage Utility Deposit Assistance

Mid Florida Tech 407-251-6013
Missing Children Center 407-327-4403
Morning Star School 407-295-3077
Multiple Sclerosis 800-344-4867
Mid Florida MS Chapter 407-478-8880
Mobility Freedom 352-429-3972
Multiple Disabilities
Traditionally labeled as having severe to profound mental retardation
Muscular Dystrophy Association
800-572-1717

Music
Large print music (classical, popular, religious and traditional music) for vision impaired.

Stephens Development Company
888-714-4419

Mustard Seed of Central FL
(see food, clothing, etc.)

Myasthenia Gravis Foundation
800-541-5454

Nathaniel’s Hope 407-857-8224
Buddy Break Free Respite, www.nathanielshope.org

National Abuse Hotline 800-422-4453

National Accessible Apartment
Clearinghouse 800-421-1221

National Adoption Center of Special
Needs and physically Challenged
800-862-3678

National AIDS Information 800-458-5231

National Alliance for the Mentally Ill
(NAMI) 800-950-6264 (Helpline), 703-524-7600

National Amputation Foundation
516-887-3600

National Association for the Dually Diagnosed (Mental health and mental retardation) 800-331-5362

National Association of Community
Health Charities 312-360-0382

National Association of Councils on
Developmental Disabilities 703-739-4400

National Association of the Deaf
301-587-1788 (Voice), 301-587-1789 (TTY)

National Association of the Deaf
Captioned Media Programs 800-237-6213

National Association of Protection &
Advocacy Systems 202-408-9514

National Association for the Visually
Handicapped 212-889-3141

National Brain Injury Association
800-444-6443

National Center for Missing Children
800-843-5678

National Center for Stuttering
800-221-2483

National Clearinghouse for Alcohol &
Drugs 800-729-6686

National Clearinghouse on Child Neglect
800-394-3366

National Consumer Product Safety
Commission 800-638-2772

National Council for Community
Behavioral Healthcare 301-984-6200

National Council on Disability
202-272-2004

National Council on Independent Living
877-525-3400 (Toll Free), 703-525-3406

National Institute of Justice Clearinghouse
800-851-3420

National Depressive and Manic
Depression 800-826-3632
National Disability Rights Network 202-408-9514
National Domestic Violence Helpline 800-799-7233
National Do Not Call Registry 888-382-1222
National Down's Syndrome 800-221-4602
National Easter Seal Society 800-221-6827
National Eye Care Project 800-222-3937
National Family Violence 800-500-1119
National Federation of the Blind 410-659-9314
National Headache Foundation 800-843-2256
National Health Council 202-785-3910
National Hemophilia Foundation 800-424-2634
National Hospice Organization 800-658-8898
National Information Center for Children and Youth with Disabilities 800-695-0285
National Information Center for Orphan Drugs & Rare Diseases 860-599-4015
National Information Clearinghouse on Children Who Are Deaf-Blind 800-438-9376
National Institute of Neurological Disorders and Stroke 800-352-9424
National Kidney Foundation 800-622-9010 Florida 407-894-7325
National Mental Health Services 800-789-2647, 800-969-6642
National Multiple Sclerosis Society 800-344-4867, 407-896-3873
National Neurofibromatosis Foundation 800-323-7938
National Organization for Rare Tumor Disorders 800-999-6673, 203-744-0100
National Organization of Social Security Claimants 800-431-2804

National Organization on Fetal Alcohol Syndrome 800-666-6327
National Osteoporosis Foundation 202-223-2226
National Parkinson's Foundation 800-327-4545
National Rehab Association 703-836-0850
National Rehabilitation Information Center 800-346-2742
National Runaway Switchboard 800-621-4000
National Spina Bifida Association 800-621-3141
National Spinal Cord Injury Association 800-962-9629
National Stroke Association 800-787-6537
National Vocational Evaluation and Career Placement Professionals 785-404-2105

Neighborhood Family Centers
Apopka 407-889-9966
Bithlo/Christmas 407-568-7607
Eatonville 407-629-5655
Ivey Lane 407-523-3004
Lake Weston 407-522-2165
Oak Ridge 407-850-5109
Pine Hills 407-294-3519
Taft 407-850-9700
Tangelo Park 407-226-1714
Union Park 407-207-1684
West Orange 407-905-2075
Winter Park 407-622-2911

Nemours Children's Clinic/Cystic Fibrosis 407-650-7366
Neurofibromatosis 800-942-6825
NICHCY (National Center for Children with Disabilities) 800-695-0285
Noah's Ark of Central FL 863-687-0804
No Child Left Behind 850-245-0541
Non-Resuscitation Order Department of Health 850-245-4440
<table>
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<tr>
<th>Service</th>
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<tr>
<td>No Scam (Fraud) Hotline</td>
<td>866-966-7226</td>
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<tr>
<td>Nurse Registries</td>
<td>850-414-6010</td>
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<tr>
<td>Nursery Schools Licensing (DCF)</td>
<td>407-228-6062</td>
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<tr>
<td>Office of Civil Rights</td>
<td>800-368-1019</td>
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<tr>
<td>Office of Minority Health Resource Center</td>
<td>800-444-6472</td>
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<tr>
<td>Ombudsman (Elder Affairs)</td>
<td>888-831-0404</td>
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<td>One Stop Career Center</td>
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<td>Lake/Sumter Counties</td>
<td>352-360-6518</td>
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<tr>
<td>Orange County</td>
<td>407-531-1227, ext. 4400</td>
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<tr>
<td>Osceola County</td>
<td>407-705-1555</td>
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<td>Seminole County</td>
<td>407-531-1225</td>
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<td>Orange County Lawyer Referral Service</td>
<td>407-422-4537</td>
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<td>Orange County Consumer Fraud</td>
<td>407-836-2490</td>
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<td>Orange County Corrections, Inmate Re-entry</td>
<td>407-836-3560</td>
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<td>Orange County Disability Advisory Board</td>
<td>407-836-6568</td>
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<td>Orange County Fire Rescue</td>
<td>407-836-9886</td>
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<td>Orange County Family Services</td>
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<td>Citizens Commission for Children</td>
<td>407-836-7610</td>
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<tr>
<td>Community Action</td>
<td>407-836-9333</td>
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<tr>
<td>Cooperative Extension</td>
<td>407-836-7570</td>
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<td>Family Resource Program (crises)</td>
<td>407-836-6500</td>
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<td>Head Start</td>
<td>407-836-6590</td>
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<td>History Center</td>
<td>407-836-8500</td>
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<td>LIHEAP</td>
<td>407-836-7429</td>
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<td>Mental Health</td>
<td>407-836-7608</td>
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<td>Office on Aging</td>
<td>407-836-6563</td>
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<td>Office on Disability</td>
<td>407-836-6568</td>
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<tr>
<td>Ryan White (HIV/AIDS)</td>
<td>407-245-0126</td>
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<td>Youth &amp; Family Services</td>
<td>407-836-7600</td>
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<td>Veterans</td>
<td>407-836-8990</td>
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<td>Orange County Library System</td>
<td>407-835-7323</td>
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<td>Alafaya Library</td>
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<td>N. Orange</td>
<td>West Orange</td>
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<td>South Creek</td>
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<td>Orange County Public Health</td>
<td>407-836-2600</td>
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<td>Orange County Public Schools</td>
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<td><a href="http://www.ocps.net">www.ocps.net</a></td>
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<tr>
<td>Educational Leadership Center</td>
<td>407-317-3200</td>
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<tr>
<td>Exceptional Student Educ. Program</td>
<td>407-317-3312</td>
</tr>
<tr>
<td>Mid Florida Tech</td>
<td>407-251-6013</td>
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<tr>
<td>Orlando Tech</td>
<td>407-246-7060</td>
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<tr>
<td>High Tech Academy (UCF)</td>
<td>407-823-2771</td>
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<td>Valencia</td>
<td>407-299-5000</td>
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<td>Winter Park Tech</td>
<td>407-622-2900</td>
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<td>Westside Tech</td>
<td>407-905-2000</td>
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<td>UCF</td>
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<td>Orange County Sheriff’s Offices</td>
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<td>Emergencies</td>
<td>9-1-1</td>
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<tr>
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<td>407-836-4357</td>
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<tr>
<td>Orders</td>
<td>800-622-5437</td>
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<tr>
<td>Orlando Brain Injury Support Group</td>
<td>407-228-2818</td>
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<tr>
<td>Orlando Day Nursery Association</td>
<td>407-422-5291</td>
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<tr>
<td>Orlando Housing Authority</td>
<td>407-894-1500</td>
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<tr>
<td><a href="http://www.orl-oha.org">www.orl-oha.org</a></td>
<td></td>
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<tr>
<td>Orlando Office of Human Relations</td>
<td>407-246-2122</td>
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<tr>
<td>Orlando Regional Healthcare System</td>
<td>407-841-5111</td>
</tr>
<tr>
<td>Orlando Tech</td>
<td>407-246-7060, ext. 4832</td>
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<td><a href="http://www.orlandotech.ocps.net">www.orlandotech.ocps.net</a></td>
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<td>Orlando Visiting Nurses Association</td>
<td>407-854-3100</td>
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<td>Private Duty Office</td>
<td>407-628-2884</td>
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<td>Osceola County</td>
<td>407-847-4357</td>
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<td>Seminole County</td>
<td>407-262-2299</td>
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</tbody>
</table>
Osceola Support Group for Parents of Children with Disabilities  407-518-6688

Paralympics  (see Special Olympics)

Paralysis
  Christopher Reeves Foundation  800-225-0292
  Paralyzed Veterans of America  800-424-8200 (Voice and TTY)
  Orlando VA Health Center  407-629-1599
  Sanford Disabled American Veterans  407-323-8306

Parent Helpline 24/7  800-352-5683

Parent Training and Information
  Project (Family Network on Disabilities of Florida, Inc.)  1-777-523-1130, 800-825-5736 (Toll Free)
  AWARE Project  888-614-9273, 727-789-2400
  Community Resource Center  305-271-9707, 800-527-9552
  FL Congress of Parents & Teachers  407-855-7604

Parent Teacher Association (PTA)  407-855-7604
  Parent (Family Network Fathers Program)  941-352-2998

Parole and Probation
  Victims Rights  800-435-8286

Parkinson’s Disease Foundation  800-457-6676

Pathways Drop In Center, Inc.
  A drop in social center for individuals with mental illness.  407-843-5530
  www.pathwaysdropin.org

Pediatric AIDS (Elizabeth Glaser Foundation)  888-499-4673

Personal Care Assistance (see Assisted Living)

Pharmacies
  Please be aware that pharmacies are not regulated.

Phishing (Identity theft)
  Do not respond to inquiries, call 877-438-4338, VR 850-245-3353

Phones, phone cards
  No agency has jurisdiction over the yellow page advertising and cellular phones are not licensed or regulated by the State of Florida. FCC has limited authority.
  Problems call 800-342-3552 or 850-413-6100

Planned Parenthood of Greater Orlando  407-246-1788

Poison Information Center
  Emergency Line: 800-282-3171 (Voice and TTY)

Positive Mind  407-847-8520

Prader-Willi Syndrome Association  941-312-0400

Prepaid Phone Cards  800-342-3552, 850-413-6100

Prescription Discount Plans
  FL Department of Financial Services  800-342-2762

Prevent Blindness America  800-221-3004
  Recorded Books  800-638-1304, 750-245-4218

Primary Care Access Network
  Healthcare clinics which serve the uninsured.  407-836-7226
  Apopka (NW)  407-886-6201
  E. Orlando (NE)  407-367-0064
  E. Orlando (SE)  407-956-4320
  Eatonville (NW)  407-645-3998
  OBT Health Center(SW)  407-428-5751
  Pine Hills (NW)  407-209-3202
  SE Orlando  407-367-0923
  SW Orlando  407-956-4660
  Winter Garden (NW)  407-877-4300
  Zellwood  352-735-2255

Primrose Center, Inc. (special needs)
  Career placement, supported living and vocational training for DD.  407-898-7201

Programs for Children with Special Health Care Needs  850-245-4218

Programs for Children and Youth (Deaf and Hard of Hearing)  850-245-3353
Programs for People with Developmental Disabilities 850-488-4257

Prosthetic/Orthotists
FL Dept. of Health Board of Orthotists & Prosthetics 850-488-0595

Public Accommodations – Title III, ADA
Responsible for licensing, inspection and oversight of all hotels, motels, time share condos and apartment complexes with 5 or more units under one roof.
Florida Department of Business and Professional Regulation 850-487-1395

Public Health Services
Brevard 321-454-7111
Broward 954-467-4413
Hillsborough 813-307-8000
Orange 407-836-7155
E. Orange 407-249-6232, ext. 249
Osceola 407-343-2000
Seminole 407-665-3000
Sumter 352-793-6979

Public Safety 407-836-3111

Quad-List
Online forum for quadriplegics, tetraplegics or anyone who suffers a partial or full loss of body function of all 4 extremities.
www.makoa.org/quadlist.htm

Quest Inc.
Employment, healthcare, and recreation services for people with special needs. 407-218-4300
Camp Thunderbird 407-889-8088
Quest Kids 407-218-4331

Rare Disorders
National Organization for Rare Diseases 800-999-6673

Recordings for the Blind and Dyslexic 800-221-4792

Recreation
Angel Wish 201-672-0722
Autism Gym Program, 407-234-7456
www.autismgym.org

Believe in Tomorrow Children’s Foundation 800-933-5470
Camp Orlando Exceptional Recreation Summer Program, 407-896-9372,
www.ucp.cfl.org
Central FL Miracle Baseball, 407-619-0280,
www.cflmiracleleague.com
Children’s Hopes & Dreams Foundation 706-482-2248
Dream-A-Wish 386-682-6404
Fairygodmother 312-573-0028
FL Disabled Outdoors Association 850-201-2944
Give Kids the World 800-995-5437
Gliding Stars Ice Skating, 407-381-3954,
www.glidingstars.org
Jason’s Dream for Kids 732-758-0060
Kids Wish Network 888-918-9004
Kissimmee Parks & Rec Special Needs Program, 407-518-2501
LifeSkills Academy, 407-629-9455,
www.lifeskillscenter.com
Loch Haven Community Center,
407-852-3333, jsolomon@ucpcfl.org
Make A Wish 800-722-9474
Neon Club Rec Program, 407-896-9372,
www.ucp.cfl.org
Oviedo Pop Warner, 407-687-8464
Oviedo Special Needs Activity Program (SNAP) 407-971-5592
Physical Activity Really Kounts,
specializedrehab@cfl.rr.com
Starlight Starbright 310-479-1212
Starlight Florida 954-318-2178
407-222-5026
Summer Brain Camp, www.learningandachievement.com
Sunshine Foundation 215-396-4770
United Special Sportsman Alliance 800-518-8019
Wishing Well Foundation 888-663-9474
Recreation, Outdoors, Sports (For disabled)
www.epic-enabled.com
http://routesinternational.com/access.htm
www.fdoa.org
Red Cross of Central FL 407-332-8200,
407-894-4141
www.centralfl-redcross.org
Rehabilitation Engineering and Assistive
Technology 703-524-6686 (Voice), 703-524-6639 (TTY)
Rehabilitation Facilities 850-877-4816
www.floridaarf.org.
    Disability Services: DVR 800-451-4327
Rescue Outreach Mission of Sanford, Inc. 407-321-8224
RP Foundation, Fighting Blindness 407-862-5077
Respite
Offering a break to those who take care of their
disabled loved ones 24 hours a day.
    See Alzheimer’s Respite Program
    See Community Care for the Elderly
    See Caring Hands
    See Community Coord. Care for Children
    See Christian Service Center of CF, Inc.
    See Holloway Early Intervention
    See Osceola County Council for Aging
    See UCP East Orlando
    See United Cerebral Palsy
    See Winter Park Memorial Hospital
Sunrise ARC of Lake County 352-787-3079
    Christian Service Center 407-425-2523
    Share the Care 407-423-5311
Restroom Use – Tile III, ADA
Health Department by County
    FL law requires that any place serving the
    public must have toilet facilities available for the
    public’s use.
Rett Syndrome 800-818-7388
Runaways, Youth 800-786-2929
Safehouse of Seminole County 407-302-5220
Salvation Army 407-423-8581
Schools Public
    Orange County 407-317-3229
    Osceola County 407-870-4600
    Seminole County 407-320-0000
Schleroderma 800-722-4673
Second Harvest Food Bank 407-295-1066
Self Help for Hard of Hearing People
301-657-2248
Seminole County Bar Assoc. 407-834-1660
Seminole Community Volunteer Program
407-323-4440
Seminole County Public Library
    Main 407-339-4000
Seminole County Work Opportunity
    Program (SWOP) 407-699-4419
Seniors First, Inc. 407-292-0177
Senior Citizens 407-836-6563
Service Stations, Handicap Access
850-488-3022
Shands Healthcare 800-749-7424
Share the Care 407-423-5311
Shepherd’s Hope, Inc.
    Walk in clinic for uninsured people within the
    income poverty guidelines. 407-876-6699
Shine 800-963-5337
Short Stature Foundation 800-243-9273
Shriners Hospital for Children
800-237-5055
Parents 888-665-KIDS
Tampa 813-972-2250

Sibling Support Group
Dedicated to the life long concerns of brothers and sisters of children with special health, developmental and mental concerns.
206-297-6368
www.siblingsupport.org

Sickle Cell Disease 800-421-8453

Small Business Administration
800-827-5722

Social Security Administration 800-772-1213
Disability Determination 800-817-1598
Info for Deaf Persons 800-325-0778
Orange/Osceola 866-475-6643
Seminole 407-804-5541

Social Worker 850-245-4474
Space World PC 866-226-4963
Special Format Library 386-239-6000
Special Kids Dance, Inc. 727-394-2636
Special Olympics Florida 850-921-0460
www.soft.org
407-317-3900, ext. 4543 (Orange County)
www.globalnet-2000.net/sooc

Spectrum Life Care Services 954-499-5794

Speech Pathologist
Licensing 850-245-4474

Speech & Hearing
Helpline 800-638-8255
FL Association of Speech-Audiologists 407-774-7880, 800-243-3574 (Toll Free)

Speech & Language
Academy for Autism 407-852-9932
Center for Health, Learning & Achievement 407-382-5551

Central FL Therapy Solutions 407-260-0551
Hanen Program for Parents 321-841-2350
Speak Easy Solutions 407-222-6622
UCF Communications Disorders 407-882-0468

Alliance for Technology Access
800-455-7970
American Speech-Language Association 301-897-5700
Communication Disorders Clinic 407-882-0468
Cleft Palate Foundation 800-242-5338
Easter Seals, 312-726-6200
Learning Disabilities Association 412-341-1515

Spina Bifida
Incomplete closure in the spinal column.
Easter Seals 312-726-6200
March of Dimes 914-428-7100
National Rehab Info Center 301-459-5900
Spina Bifida Association of America 800-621-3141
Spina Bifida Association of Jacksonville 904-390-3686
Spina Bifida Center 321-841-5609
Arnold Palmer Hospital 407-649-9111
Spina Bifida Association of Central FL 407-248-9210

Spinal Cord Injury 800-342-0778
Greater Orlando Spinal Cord Injury Network 407-623-1070
Tampa General Hospital 800-995-8544
Orlando Spinal Cord Injury Support Group, National Spinal Cord Association 800-962-9629
Families of Spinal Muscular Atrophy 800-886-1762
FL Spinal Cord Injury Resource Center 800-995-8544 (Toll Free)
Health South Rehab Corp. 800-768-0018
Paralyzed Veterans of America 800-424-8200
Barn Builders Peer Support Group
800-825-4264

United Spinal Association
718-803-3782, ext. 1203

Quad-List
Online forum for quadriplegics, tetrapilegics or anyone who suffers a partial or full loss of body function of all 4 extremities.
www.makoa.org/quadlist.htm

Spinal Cord Resources Network, Inc.
954-323-2151

STARS
Providing friendships among people with autism.  206-297-6368

State and Federal Offices
(www.myflorida.com)
  FL Commission on Human Relations
    850-488-7082
  Community Transportation Association of America  202-628-1480
  Department of Justice  800-514-0301
  Employment Opportunity Commission  800-669-4000
  Documents – Publications Center
    800-669-3362
  Legal questions  202-418-2357
  Federal Transit  404-865-5600
  Transportation Research Board
    202-334-3213
  Access Board  800-872-2253
  US Dept. of Transportation
    202-366-4000

State Mediation System  850-245-0476

STEPS (Specialized Treatment, Education and Prevention Services)  407-522-2144

Stepping Stone Medical Equipment
(Durable medical equipment, supplies, office furniture, etc.)  407-649-4100

Stretcher Services-Ambulatory/Non-Ambulatory
Use only if the individual does not require medical services while being transported.
  * Stretcher and wheelchair users
    Be Safe Transport*  407-380-3059

Dan’s Trans*  407-467-9032
AV Transport*  386-736-8747
Dor-Sar Transport*  407-897-6839
Florida Hospital*  407-628-8111
Make a Difference Transportation*
    386-738-3700
Mears Transportation Services
    407-422-1694
Mid-Florida Transport*  407-862-4227
MV Transport (LYNX)  407-851-8101, ext. 105
ORHS-MD Anderson Cancer Center
    321-841-6141
Pro-Motion Transportation Services*
    407-306-0366
Unicare Transport Service*
    407-256-8184
VGA Inc., 877-919-8001

Stroke
American Heart Association
    407-843-1330

Stuttering Foundation of America
    800-992-9392

Support Groups
  Alzheimer's free, 407-843-1910
  American Asperger Assoc.  727-215-8104
  Asbury Presbyterian (brain injury) free
    407-253-1900
Autism Society of Greater Orlando  407-855-0235
Brain Injury Support Group  407-228-2818
Crohn’s & Colitis (free)  407-468-8231
Cystic Fibrosis Foundation  407-896-1113
Eleos the Care Network  407-210-3916
Epilepsy Association  407-422-1416
Families Exploring Down Syndrome  321-777-8421
Foundation for Dreams  941-907-2222
Muscular Dystrophy Assoc.  407-241-2370
NAMI Greater Orlando  407-253-1900
Nathaniel’s Hope  407-857-8224
New Hope for Kids  407-599-0909
Parent Resource Center  407-324-0477
Parents Everywhere Network  877-980-2828
Parkinson’s Outreach Center (free)  407-303-5295
Seminole SEPTA  407-320-9327
The IEP Advocate  321-342-9836
Taxation, FL Department of Revenue
Taxpayer Assistance  800-352-3671
Federal Info  800-829-1040
Violations  800-352-9273
Sales  800-352-3671
Tech Centers
Mid Florida  407-251-6013
Westside Tech  407-9005-2000
Winter Park  407-622-2900
Avalon  407-281-5121
Technology Related Assistance  850-487-3278
Telecommunications for the Deaf (TDD)
Telecommunications Relay (Deaf, hard of hearing, deaf/blind)  407-623-1070
800-222-3448, 888-447-5620 (TTY)
To use delay, dial 711 or,
800-955-8771 (TTY)
800-955-8770 (Voice)
800-955-1339 (ASCII)
800-955-8260
(Voice Carry Over – direct)
877-955-5334 (Speech to Speech)
877-955-8773 (Spanish)
877-955-8707 (French Creole)
Tenant/Landlord
(5 or more units) 850-487-1122
(5 or less units) 850-488-2221
The ARC
Formerly the Association for Retarded Citizens  301-565-3842
The Family Source of Florida Parent
1-800-352-5683 (Helpline)
The Philanthropy Center and Non Profit Leadership Center  407-975-6414
The Phoenix Society for Burn Survivors  800-888-2876
The Place of Comfort  407-767-5162 (AIDS/HIV)
Therapeutic Riding
Freedom Ride  407-392-0411 (Orlando)
Heavenly Hoofs  407-846-7850 (Maitland)
HERD  352-429-0064 (Clermont)
Therapy, Occupational/Physical
Ability Plus Therapy  321-255-6627
Achieve Pediatric Therapy  407-382-5551
APD Pediatric Rehab  407-645-2081
Assurance Therapy  407-312-4133
BrightStart Pediatrics  407-857-1212
Central FL Therapy Solutions  407-260-0551
Child Life Therapy  407-977-4448
Central FL Early Steps  407-317-7430
PediaTronic Potentials  407-322-3962
Play Able therapy  407-295-6966
Quest Kids  407-218-4300
Speak Easy Solutions  407-222-6622
Whole Sun Therapies  407-622-7177
Threshold Inc., 407-671-7060
Provides programming for children and adults with autism and DD.
Tourette’s Syndrome Association  718-224-2999
Transition & Employment Services
The AbleTrust  888-838-2253
Americans with Disabilities Act
Coordinator for Transition Services
Project 10, Univ. of So. Florida
727-873-4661

Compliance Office 352-392-7056
PACER Center 800-537-2237
Ticket to Work Program 800-772-1213
Transition Center at UF 352-392-0701
US Department of Labor 877-872-5627
Office of Disability Employment
866-633-7365
Volunteer Florida 850-921-5172

Transition Options for Seniors
800-252-2717

Transitional Living Facilities 850-488-5861

Transportation
  Community Care for the Disabled/
  Elderly 407-628-2884
  Orange County Buses 407-841-8240
  Accessible Transportation: LYNX
  407-841-2279
  Commission for Transportation
  Disadvantaged 850-410-5700
  FL Department of Transportation
  850-414-4100
  Ombudsman 800-983-2435

Transportation & Employment Services
  The Able Trust 888-838-2253
  Americans with Disabilities Act
  Compliance Office 352-392-7056
  PACER Center 800-537-2237
  Ticket to Work Program 800-772-1213
  Transportation Center at UF 352-392-0701
  US Department of Labor 877-872-5627
  Office of Disability Employment
  850-921-5172

Trauma
  American Trauma Society 800-556-7890
  National Spinal Cord Assoc. 800-962-9629

Tragic Brain Injury
Injury to the brain caused by the head being hit
or shaken violently.
  Brain Injury Association 703-761-0750
  Emergency Medical Services for

Children 202-884-4927
Epilepsy Foundation 301-459-3700
Family Caregiver Alliance 415-434-3388
Family Voices 505-872-4774
Head Injury Hotline 206-621-8558
National Resource Center for
Traumatic Brain Injury 804-828-9055

Travel (Disability travel agencies)
  Accessible Cruises and Travel
    314-726-6893
  Accessible Journeys 800-846-4537
  Accessible Tours 800-533-5343
  Accessible Alaska Adventures
    800-349-6301
  Flying Wheels Travel 800-535-6790
  Guided Tours 800-783-5841
    215-782-1370
  Nautilus Tours 818-591-3159
  Outta Sight Travel Inc. 772-336-8747
  Wilderness Inquiry 612-676-9400

Tuberous Sclerosis 800-225-6872

Turning Point of Central FL
  (Substance abuse, education and counseling)
  407-740-5655

UCF Center for Autism and Related
Disabilities (CARD) 407-737-2566, ext.19

UCF Student Disability
  Services Provides classroom accommodations
  for students with disabilities. 407-823-2371
  www.sds.sdes.ucf.edu

United Cerebral Palsy Association
  Advances the independence, inclusion and self-
  determination of individuals with disabilities.
  800-872-5827
  http://www.ucp.org

United Cerebral Palsy of Florida
  (Screenings, evaluations, therapy for DD children
  at all centers)
  www.ucpfl.org
  National Office 202-776-0406
  UCP of Central FL 407-852-3300
  UCP East Orange 407-281-0441
  UCP Pine Hills 407-299-5553
  UCP Seminole 407-322-6222
UCP Osceola 407-932-3445
UCP West Orange 407-905-0531
UCP of No. Florida 850-769-7960
UCP Northwest FL 850-432-1596

U.S. Architectural and Transportation Barriers Compliance Board
(Access Board) 800-993-2822

U.S. Department of Health & Human Services 202-619-0257

U.S. Department of Housing & Urban Development
Orlando 407-648-6441
Federal 202-708-1112

U.S. Immigration Service 407-816-4660

U.S. Department of Justice on ADA 800-514-0301

U.S. Department of Transportation 202-755-7687

U.S. Department of Veterans Affairs 800-827-1000

U.S. Psychiatric Rehabilitation Association 410-789-7054

U.S. Wage and Hour Division 407-648-6471, ext. 75 (Orlando)

United Way 2-1-1 407-839-HELP
United Way, Heart of FL 407-835-1969

United Spinal Association
718-803-3782
www.unitedspinal.org

Urban League 407-841-7654

Utilities (Low income, most needy)
Orange County 407-836-6500
Seminole County 407-330-5663

Valencia Community College 407-299-5000

Veterans (Advice, assistance, tax information)
Central FL PVA Chapter 407-328-7041
Disabled American Veterans, National Headquarters 859-441-7300
FL Gulf Coast PVA 813-935-6540
VA Outpatient Clinic 407-599-1599
VA, Orange County 407-836-8990
VA, Sanford 407-665-3000, ext. 337

Victim’s Advocate 407-254-7248

Victims Services Center, Inc. 407-228-6050
Sexual Assault Hotline 407-497-6701
Sexual Assault Treatment 407-228-1430

Violence (Domestic) FL, Coalition Against Harbor House 407-886-2244,
407-886-2856 (Hotline)
Help Now of Osceola County 407-847-3260,
407-847-8562 (Hotline)
Safehouse of Seminole 407-302-5220,
407-330-3933 (Hotline)
Salvation Army, Brevard County 321-631-2766

Visiting Nurses Association 888-866-8773

Visitor’s Bureau 407-363-5872

Visual Impairments
Functional loss of vision rather than the eye disorder itself.

Division of Blind Services, Tallahassee 800-342-1828
FL Bureau of Braille & Talking Books 386-239-6000
American Foundation for the Blind 800-232-5463
American Council of the Blind 202-467-5081
Blind Children’s Center 323-664-2153
National Association for Parents of the

Visual Impairments
Functional loss of vision rather than the eye disorder itself.

Division of Blind Services, Tallahassee 800-342-1828
FL Bureau of Braille & Talking Books 386-239-6000
American Foundation for the Blind 800-232-5463
American Council of the Blind 202-467-5081
Blind Children’s Center 323-664-2153
National Association for Parents of the
Visually Impaired 617-972-7441
National Braille Association 585-427-8260
National Braille Press 617-266-6160
National Eye Institute 301-496-5248
National Federation of the Blind 410-659-9314
Prevent Blindness America 202-707-5100

VITAS Innovative Hospice Care of Central FL 407-875-0028

Vocational Rehabilitation Services
Department of Education
3191 Maguire 407-897-2740
3555 Maguire 407-897-2725
Casselberry 407-262-7428
Apopka 407-884-2048
Winter Haven 863-291-5280
Lakeland 863-680-5534
Titusville 321-383-2775
Director 407-897-2725
State Vocational Rehab 850-488-6210, 800-451-4327

Volunteer Florida
Governors Commission on Volunteerism 850-921-5172
Volunteer FL 850-414-0093

Voting 407-836-2070

VSA Arts of Florida 813-558-5095

Wage and Hour Division
Orlando 407-648-6471, ext. 75

Wayne Densch Center, Inc. 407-599-3900

Westside Tech 407-905-2000

Wheelchairs
Medicare www.medicare.com
See www.u-scoot.com, 866-387-2668
Medicaid 877-940-4500

Wheelchair Ramps
847-680-7700
www.handiramp.com
Center for Independent Living 407-623-1070

Winter Park Housing Authority 407-645-2869

Winter Park Tech 407-622-2900

Worker’s Comp Employee Assistance 800-342-1741

Workforce and Employment Opportunities 407-531-1227, ext. 4033
Orange County 407-531-1227
Osceola County 407-705-1555
One Stop Central FL 407-531-1200

YMCA 407-896-6901
Blanchard Park 407-381-8000
Center for Health & Wellness 407-359-3606
Young Men’s Christian Association 407-896-6901

Crosby Wellness Center 407-644-3606
Dr. Phillips 407-351-9417
Lake Nona 407-852-3520
Osceola County 407-847-7413
Seminole County 407-321-8944
S. Orlando 407-855-2430
Tangelo Park 407-351-3584
Walt Disney World Resort 407-938-0680
Wayne Densch 407-299-4350
WEWA Outdoor Center 407-886-1240
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Orlando Aviation Authority ......................................407-894-9831
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Clerk of Courts – Support ........................................407-254-9140
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