



# Commercial Water and Wastewater Rate Increases

Orange County Utilities is committed to providing safe and reliable water and wastewater services at fair rates to our customers. While commercial accounts make up 3% of our total water customers, they consume 40% of the water we produce and distribute. Similarly, they make up 5% of our wastewater customers and produce 54% of the wastewater we collect and treat.

To ensure fair rates for everyone and reduce the current rate inequity between residential and commercial customers, Orange County Utilities commercial customers will see rate increases effective October 1, 2023. On October 1 for the next five years, the water volume charge for those with a 1" meter or larger will increase 5% each year, while the water fixed monthly charge will increase at the regular 3% annual rate. During the same five-year period, the wastewater volume charge for all commercial customers, regardless of meter size, will increase 10% each year on October 1, and there will be no increase to the wastewater fixed monthly charge.

Please contact Orange County Utilities staff at 407-836-5515 or [Utilities.Information@ocfl.net](mailto:Utilities.Information@ocfl.net) for help estimating future bills based on current consumption patterns. Information about additional resources and tips on conserving water will be coming soon.

Para más información, por favor llame al Departamento de Servicios Públicos del Condado de Orange y pida hablar con un representante en español. El número de teléfono es 407-836-5515.

February 2023