

Commercial Water and Wastewater Rate Increases

Orange County Utilities remains committed to providing safe and reliable water services at fair rates to our customers. Due to post-pandemic economic conditions, the cost of operating, maintaining, and improving our water and wastewater systems has increased significantly.

To ensure fair rates for everyone and to meet these increasing costs, we will implement rate increases effective October 1, 2026. Commercial customers will see rate increases each October 1 for the next five years as follows: water fixed monthly charges will increase 9% annually, and wastewater fixed monthly charges will increase 5% annually. Both the water and wastewater volume charges will increase 11% annually. For customers with meters smaller than 1", the water volume charge will increase by 3% annually, instead of 11%, since these customers are subject to conservation tier pricing. Additionally, new wastewater environmental surcharges will become effective October 1, 2026, and will increase 3% annually during the same five-year period.

These increases will help Orange County Utilities maintain our high level of service, invest in critical infrastructure, and comply with all state and federal regulations. Even after these increases, we will continue to maintain some of the lowest rates in the region and the nation.



Visit ocfl.net/BillCalculator or contact a customer service representative at Utilities.Information@ocfl.net or **407-836-5515** for help estimating future bills based on current patterns.

Para más información, por favor llame al Departamento de Servicios Públicos del Condado de Orange y pida hablar con un representante en español. El número de teléfono es 407-836-5515.

March 2026

Save Water and Money

- Install and program Wi-Fi enabled irrigation timers
- Ensure rain sensors are working properly
- Install EPA WaterSense fixtures
- Limit irrigation to only what's needed: 30 minutes for rotors; 15 for sprays

Visit occonserwater.net/commercial for more ways to save water and reduce your monthly bill.

