

Our automated system is available

24 hours a day / 7 days a week

407-836-5515

Press 1 - To report a water outage, main break, wastewater overflow or other utility emergency.

24 HOURS A DAY / 7 DAYS A WEEK

Press 2 - Other Options – AUTOMATED SYSTEM

Press 1 - To access existing account information and make a payment. We accept Visa®, MasterCard®, American Express®, and Discover® cards, as well as electronic checks.



Press 2 - For general information on Orange County Utilities.

Press 4 - For new service and all other inquiries during regular business hours.

Press 1 - For new service or to transfer existing service.

Press 2 - For new construction, new meter, and new capacity sales.

Press 3 - To schedule a water audit.

Press 4 - For recycling and solid waste questions.



Para más información, por favor llame al Departamento de Servicios Públicos del Condado de Orange y pida hablar con un representante en español. El número de teléfono es 407-836-5515.

Water, Wastewater & Reclaimed Water Rates

Effective October 1, 2017

2017 Rain Barrel Contest Winner

Freedom Middle School
Kareena Bhatia, Grade 8
Dylan Larez, Grade 8
Jocelyn Ponce, Grade 8



Orange County Utilities
9150 Curry Ford Road, Orlando, FL 32825

On the corner of Curry Ford Road
& Econlockhatchee Trail

Website: www.ocfl.net/utilities/
Email: Utilities.Information@ocfl.net

If you have questions, please call
our customer service line at:

407-836-5515



Water and Wastewater Rate Schedule*

Fixed Monthly Charge By Meter Size

Meter Size	Water	Wastewater
5/8" by 3/4"***	\$ 7.13	\$ 16.67
1"	\$ 12.69	\$ 37.09
1-1/2"	\$ 21.90	\$ 71.11
2"	\$ 32.98	\$ 111.94
3"	\$ 62.54	\$ 220.81
4"	\$ 95.77	\$ 343.31
6"	\$ 188.07	\$ 683.56
8"	\$ 298.84	\$1,091.86
10"	\$ 464.99	\$1,704.29

***Applies to most single-family homes

Volume Charges

Residential - Water	Per 1,000 Gallons
0–3,000 (gal)	\$ 1.13
4,000–10,000 (gal)	\$ 1.56
11,000–20,000 (gal)	\$ 3.11
21,000–30,000 (gal)	\$ 6.21
31,000 and above (gal)	\$ 12.40
Residential - Wastewater	Per 1,000 Gallons
Per 1,000 (gal)	\$ 3.79
Single-family/Mobile Home (maximum 14,000 gallons)	
Multi-family (2–4 units) (maximum 25,000 gallons)	

Volume Charges

Commercial - Water	Per 1,000 Gallons
5/8" by 3/4" Meter	
0–10,000 (gal)	\$ 1.56
11,000–20,000 (gal)	\$ 3.11
21,000–30,000 (gal)	\$ 6.21
31,000 and above (gal)	\$ 12.40
1" Meter & Larger	
All Consumption	\$ 1.56
Commercial - Wastewater	Per 1,000 Gallons
Per 1,000 (gal)	\$ 3.79

Residential Cross Connection Control Fee*

\$3.00 Per Month • Effective January 1, 2018

Reclaimed Water Rate Schedule*

Retail Rates

Meter Size	Fixed Monthly Charge	Allowed Monthly Usage in Gallons**
5/8" by 3/4"	\$ 3.75	4,000
3/4"	\$ 3.75	4,000
1"	\$ 9.39	10,000
1-1/2"	\$ 18.78	19,000
2"	\$ 30.01	31,000
3"	\$ 56.30	57,000

**Volume charge for usage above monthly allowance: \$1.02 per 1,000 gal

Wholesale Rates

Fixed Monthly Charge

Meter Size	Priority User	Interruptible User	Interruptible User
		No On-site Storage	With On-site Storage
4"	\$ 181.98	\$ 109.19	\$ 72.79
6"	\$ 416.30	\$ 249.78	\$ 166.52
8"	\$ 650.61	\$ 390.36	\$ 260.24
10"	\$ 989.57	\$ 593.75	\$ 395.83
12"	\$1,509.73	\$ 905.84	\$ 603.90
16"	\$2,993.71	\$ 1,796.21	\$1,197.49

Monthly Usage Allowance

In Gallons

4"	218,000
6"	499,000
8"	780,000
10"	1,185,000
12"	1,808,000
16"	3,584,000

Volume Charges

For Any Usage Above Monthly Allowance

User	Per 1,000 Gallons
Priority User	\$.82
Interruptible User–No On-site Storage	\$.48
Interruptible User–With On-site Storage	\$.34

*ANY AMOUNT NOT PAID BY THE DUE DATE IS SUBJECT TO A 1.5% LATE FEE PER MONTH.